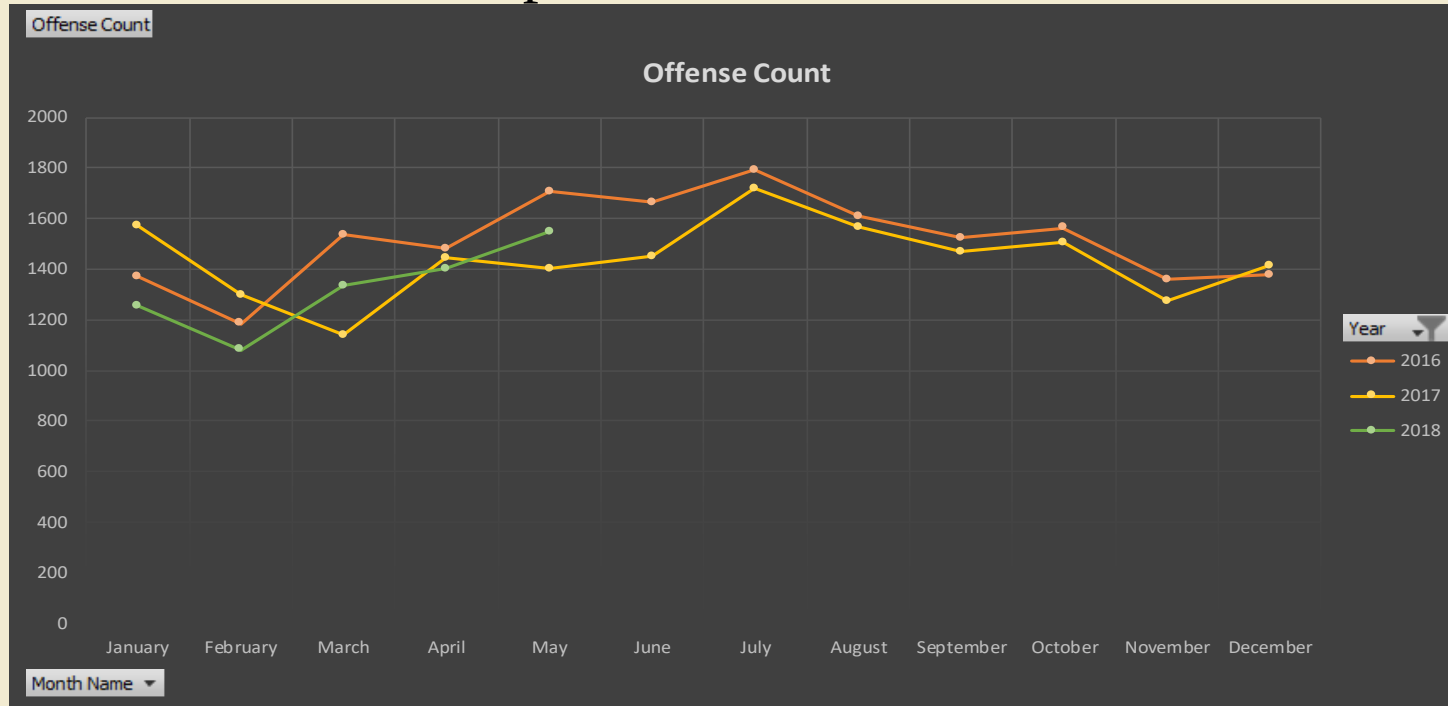


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2016-2018



Offense Count		Column Labels											
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	1373	1186	1538	1483	1708	1663	1795	1610	1523	1562	1362	1376	18179
2017	1575	1302	1139	1446	1402	1449	1723	1568	1471	1507	1276	1413	17271
2018	1257	1080	1335	1402	1551								6625
District 1	454	389	548	612	694								2697
District 2	422	368	470	500	571								2331
District 3	380	323	316	288	285								1592
Unknown	1		1	2	1								5
Grand Total	4205	3568	4012	4331	4661	3112	3518	3178	2994	3069	2638	2789	42075

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

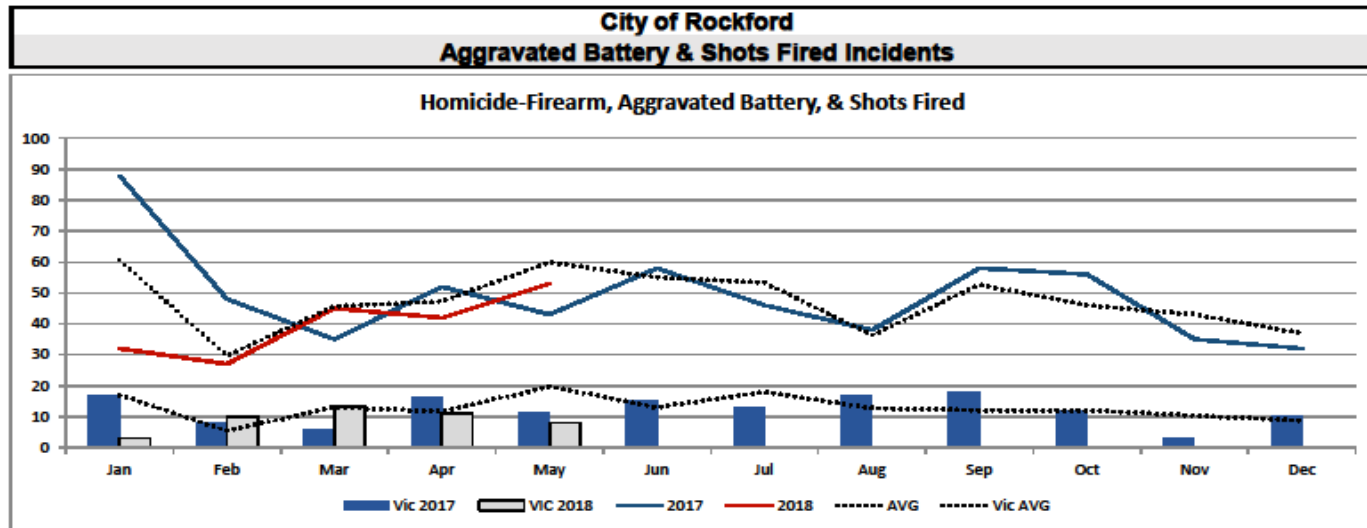
	Last 2 Weeks			Last 28 Days			Current Year		
	May 18, 2018 - May 24, 2018	May 25, 2018 - May 31, 2018	% Change	May 04, 2017 - May 31, 2017	May 04, 2018 - May 31, 2018	% Change	Jan 01, 2017 - May 31, 2017	Jan 01, 2018 - May 31, 2018	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	55	44	-20%	177	185	5%	976	821	-16%
Property Crimes (220, 23A-H, 240)	92	105	14%	383	436	14%	2016	2082	3%

Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

Aggravated Battery / Shots Fired 2015-2018



Count of Aggravated Battery & Shots Fired Incidents by Month												
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	74	48	56	31	42	51	35	48
2017	88	48	35	52	43	58	46	38	58	56	35	32
2018	32	27	45	42	53							
15-'17 Avg	61	30	46	49	62	55	53	36	53	46	43	37

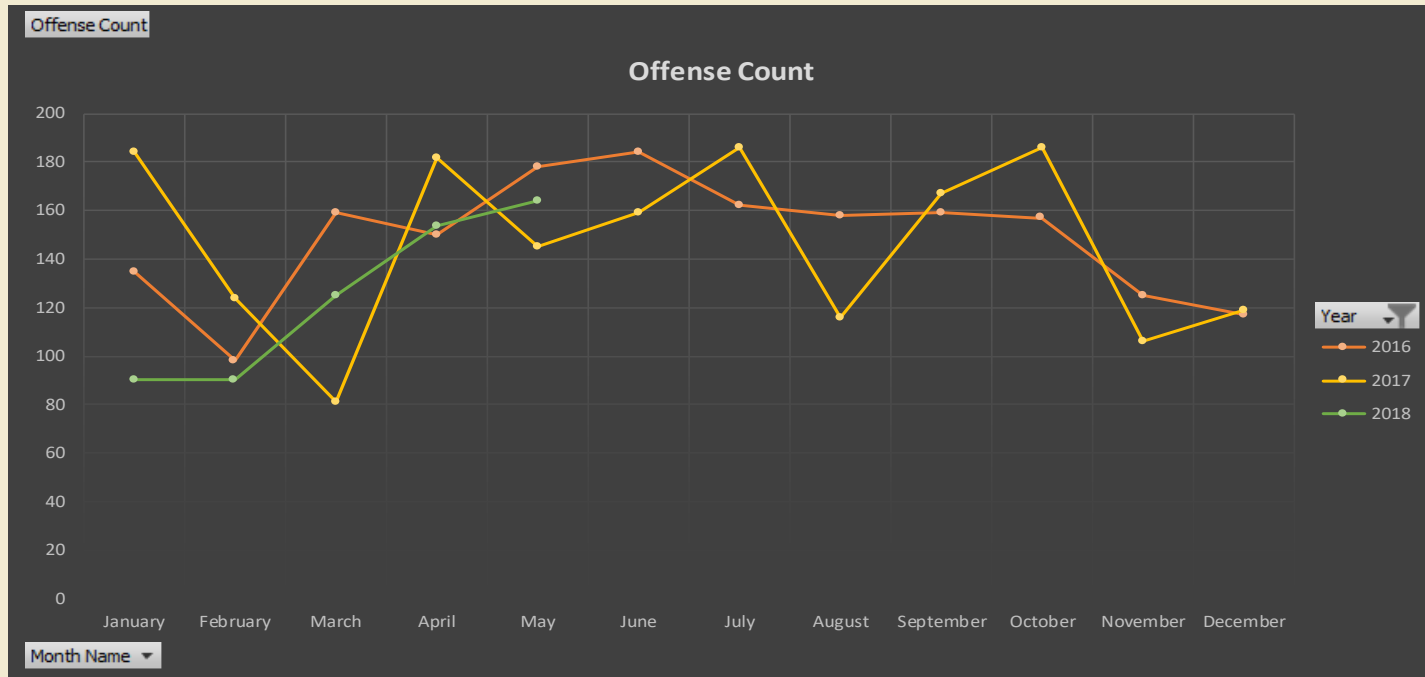
Count of Victims Struck by Gunfire												
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	23	2	11	7	23	11	23	12	10	9	15	6
2016	11	6	22	12	25	13	18	9	8	15	13	10
2017	17	8	6	16	11	15	13	17	18	12	3	10
2018	3	10	13	11	8							
15-'17 Avg	17	5	13	12	20	13	18	13	12	12	10	9

***Most counts are of incidents. Information may change as reports are written. Data obtained from Crime Analysis Master File. Produced 6/11/18.

****Shots Fired* is not an official offense code category. Incidents may be coded as a variety of UCR or NIBRS offense types & include but not limited to any Homicide by Firearm, Aggravated Battery w/Firearm, Aggravated Discharge of a Firearm, Reckless Discharge of a Firearm, Unlawful Use of Weapon(Firearm), &/or any other offense where a gun was discharged.

Rockford Police Department

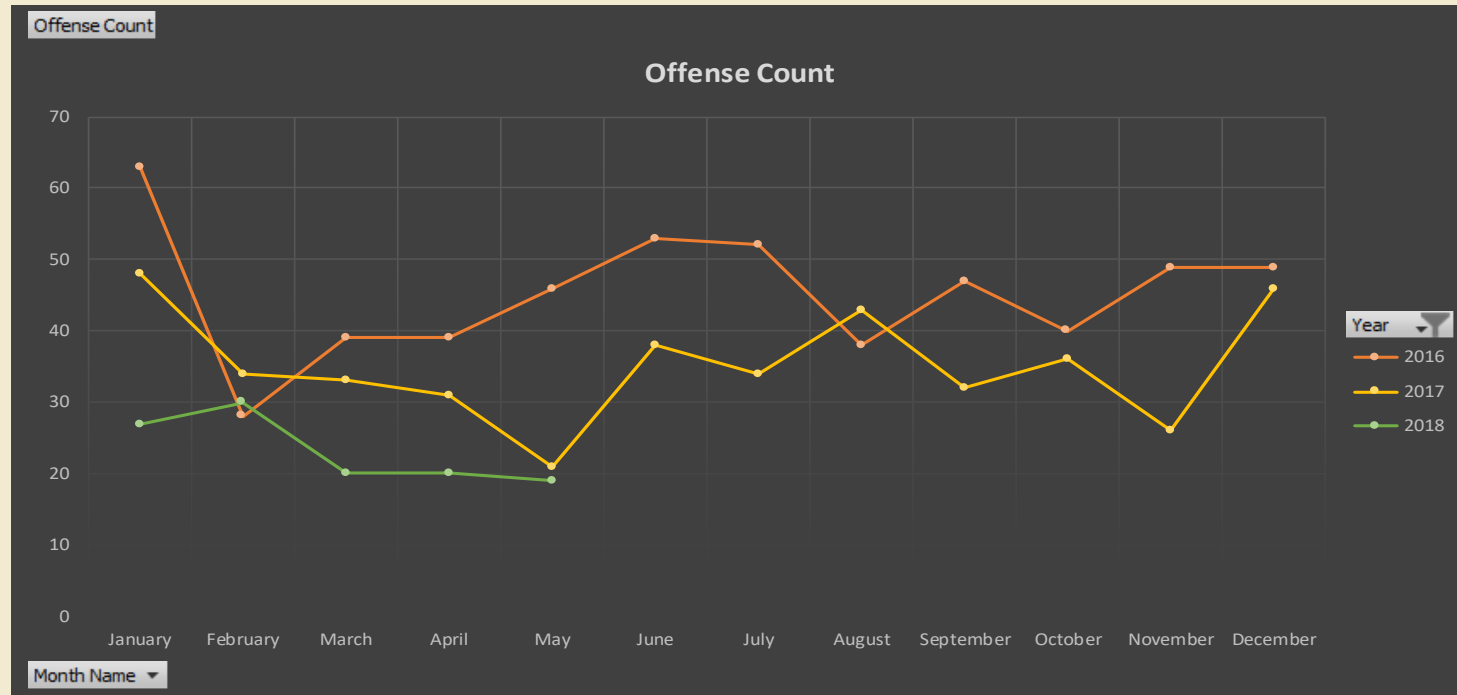
Aggravated Assault 2016 - 2018



Offense Count Column Labels													
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	135	98	159	150	178	184	162	158	159	157	125	117	1782
2017	184	124	81	182	145	159	186	116	167	186	106	119	1755
2018	90	90	125	154	164								623
District 1	44	41	55	79	86								305
District 2	31	41	49	59	60								240
District 3	15	8	21	15	18								77
Unknown				1									1
Grand Total	409	312	365	486	487	343	348	274	326	343	231	236	4160

Rockford Police Department

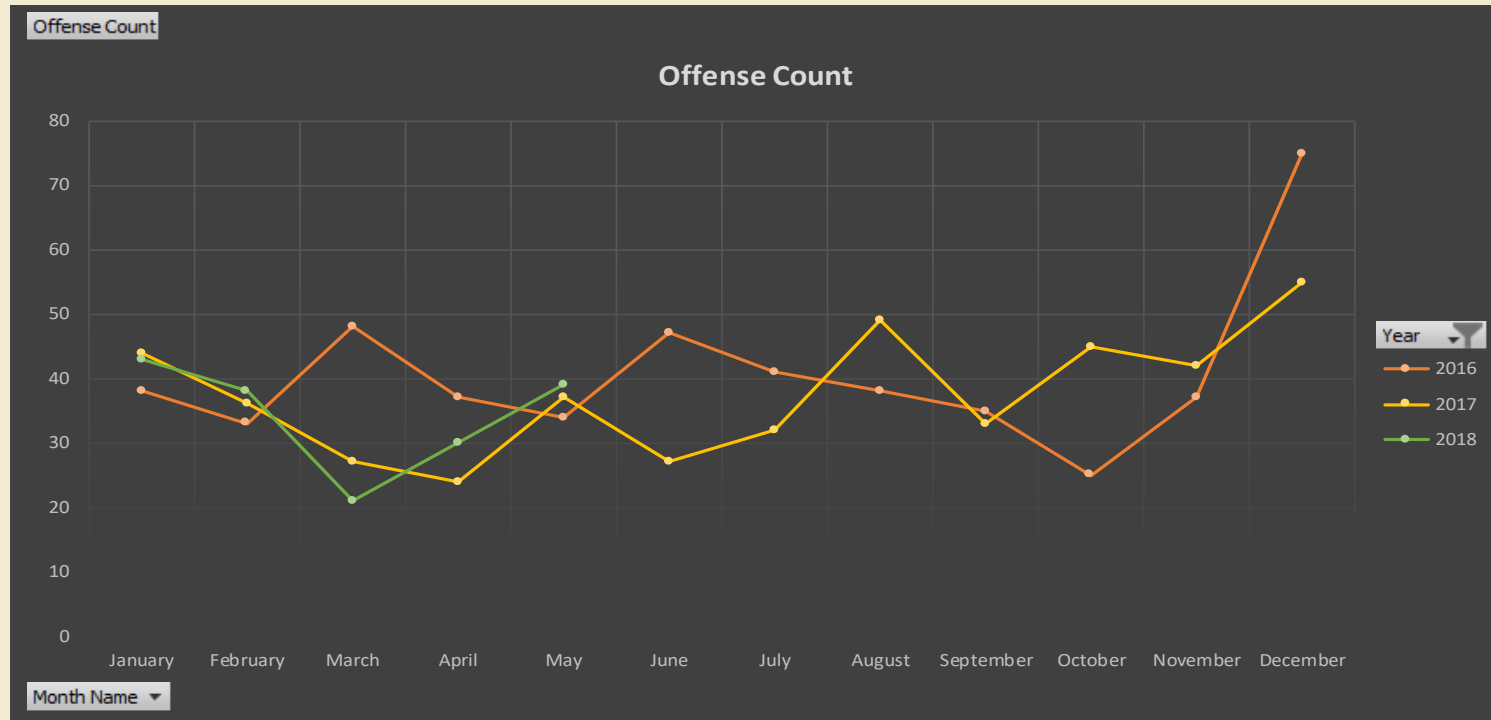
Robbery 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	63	28	39	39	46	53	52	38	47	40	49	49	543
2017	48	34	33	31	21	38	34	43	32	36	26	46	422
2018	27	30	20	20	19								116
District 1	8	9	8	9	7								41
District 2	11	12	11	9	8								51
District 3	8	9	1	2	4								24
Grand Total	138	92	92	90	86	91	86	81	79	76	75	95	1081

Rockford Police Department

Auto Thefts 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	38	33	48	37	34	47	41	38	35	25	37	75	488
2017	44	36	27	24	37	27	32	49	33	45	42	55	451
2018	43	38	21	30	39								171
District 1	14	17	14	10	21								76
District 2	13	14	5	16	9								57
District 3	16	7	2	4	9								38
Grand Total	125	107	96	91	110	74	73	87	68	70	79	130	1110

Rockford Police Department

Accomplishments

- **15th. Annual Cops 2 Bobbers kids fishing derby**
- **2018 Landstar Health and Wellness Fair**
- **High Five with Five-0 end of school year send off**
- **Bingo with Seniors**
- **Rockford Area Renters Association meeting**
- **VIP Community Youth Violence Intervention Program**
- **Memorial Day Parade**
- **Career on Wheels Event**
- **Alignment Rockford Play Program**
- **United Way Middle School Success Summit**
- **Law Enforcement Torch Run Cop on Top fundraiser**
- **Police Memorial Week events**
- **Hosted regional child safety seat technician training class**
- **Private school lockdown drill**

Rockford Fire Department

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2018

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	85.45%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.29%
EMS	Utstein Rating	Cardiac Survival Rate	28.1%	35.7%
	EMS Customer Service	Overall customer experience rating	95%	92.25%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	25%	40%
		Reduction of hospital readmissions	50%	50%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	80.74%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	23.81%
	Inspections	General inspection performed within the last four years	95%	94.43%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	15

Rockford Fire Department

Incidents

Incident Type	2017	2018	% Change	Diff
Fire	271	314	15.87%	43
EMS & Search and Rescue	9,129	9,597	5.13%	468
Hazardous Condition	216	169	-21.76%	-47
Service/Good Intent Call	1,172	1,317	12.37%	145
False Alarm & False Call	563	641	13.85%	78
Other Incident Type	29	23	-20.69%	-6
Total	11,380	12,061	5.98%	681
Average per Day	75.36	79.87	5.98%	4.51

Incident Type	5 yr Avg	2018
Fire	260	314
EMS & Search and Rescue	8,684	9,597
Hazardous Condition	208	169
Service/Good Intent Call	969	1,317
False Alarm & False Call	613	641
Other Incident Type	29	23
Total	10,763	12,061

Rockford Fire Department

Achievements

- Recruit Graduation
- Promotions
- Outreach Opportunities
 - Summerdale School
 - Park Players
 - 911 Run
 - Make a Wish
 - Smoke Alarm installation
 - Car shows
 - Professional and Diversity Job Fair
- Water Safety
- EMS Survivors Event
- EMS Week
- Supported Vet's Roll

Rockford Fire Department

Areas of Improvement

- Promotional Testing
- Battle of the Badges Blood Drive
- Paramedic Students Graduation
- Partnering with UIC Medical School on Rural Health Professions Careers Camp

Public Works Department

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street Division

Dashboard

		2018 Monthly Target	Jan	Feb	Mar	Apr	May	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	18	59	24	24	60	37
	Arterial Pothole Req. - % Completed <= 10 Days	90%	91%	96%	100%	99%	97%	97%
	Res. Pothole Req. - % Completed <= 30 Days	90%	99%	94%	92%	100%	95%	96%
	# Trees Trimmed	200	189	201	262	288	208	230
	# Trees Removed	50	62	70	52	33	32	50
	Unresolved Forestry Prune or Removal Requests	150	43	32	22	26	36	32
	Total Requests	600	255	338	394	287	351	325
	Total Unresolved Requests	250	67	101	51	57	107	77
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	25%	91%	58%
	% Signals Repaired Compared to Reported	95%	99%	98%	99%	99%	100%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%	100%	100%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%	92%	98%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	89%	100%	100%	100%	98%
	% Sign Repaired/Replace to Reported	95%	89%	90%	98%	100%	100%	95%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%	99%	100%

Street & Transportation

Achievements

- Street Department met all benchmarks set for the month of May.
- Completion of City population signage update.
- Residential street sweeping is progressing. Approximately 80% complete.
- Broadway lighting upgrade complete.
- Crews are promptly completing work orders for street patching requests.

Street & Transportation

Areas of Improvement

- Sign Department – MUTCD signage replacement still in progress
- Tree Replacement Program – Staff have been actively attending neighborhood meetings and have been seeking outlets through social media to bring awareness to the Reforestation initiative.
- Graffiti removal – 92% completion rate on a goal of 95%
- Pioneer parking deck elevators are continuously experiencing service issues and need to be rebuilt / replaced.

Street & Transportation

Projects in progress

- Seasonal treatment of City Ash trees for Emerald Ash Borer (EAB) have begun.
- Several landscaping projects underway.
- Storm water system related upgrades and/or repairs.
- City Hall exterior repairs are in progress.

Water Division

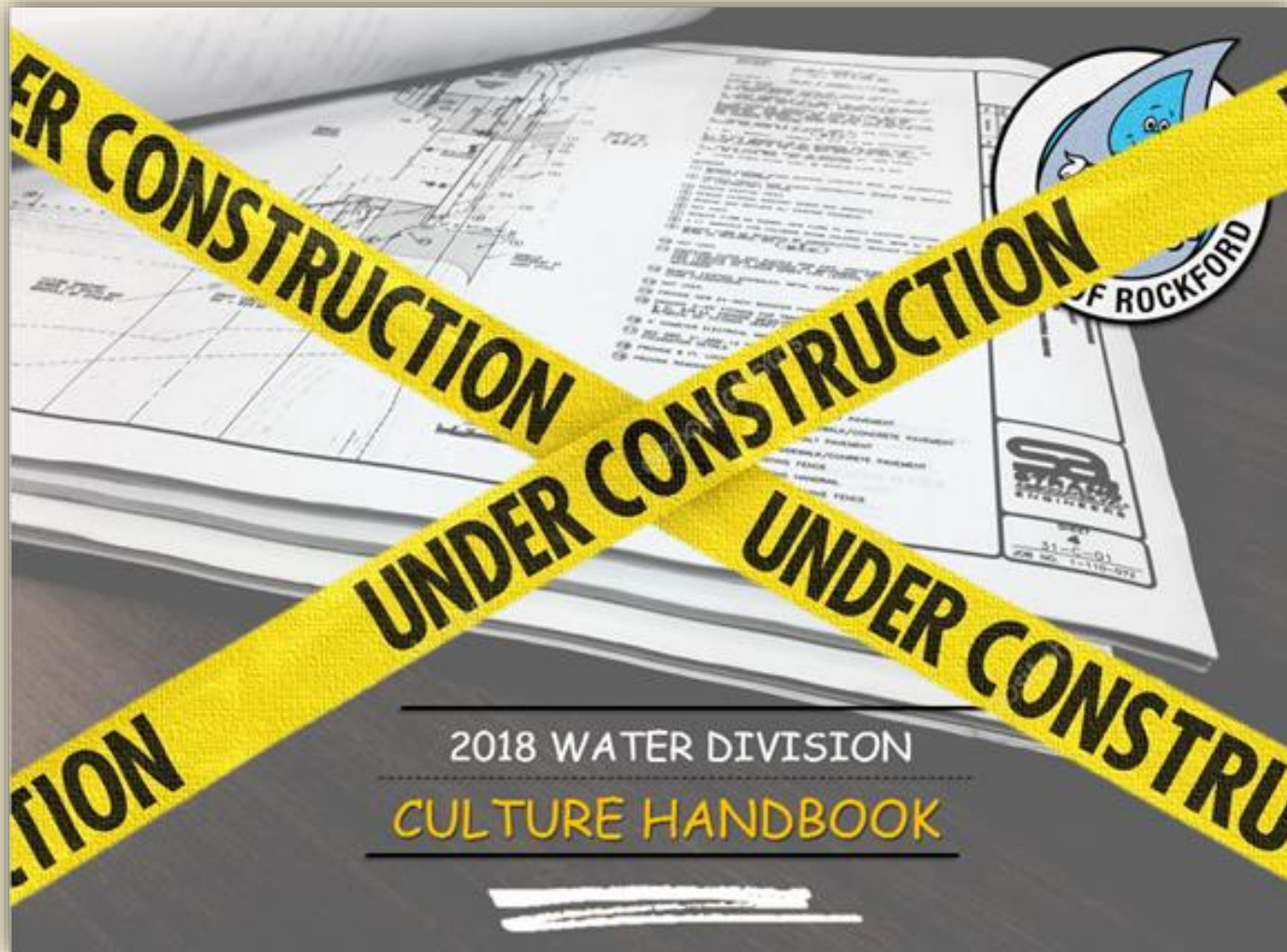
Water Division

Dashboard

		Monthly Performance	2018 Monthly Target	Jan	Feb	Mar	Apr	May	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	2.9	1.8	0.4	0.5	3.0	1.7
		% of Total Repairs That Are Planned	70%	51%	75%	86%	83%	87%	76%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	7	6	14	17	32	15
		# of Winter Backlog Jobs	130	49	64	51	19	0	37
		Water Main Flushed (mi)	40					55	Date Based Metric
	Field Services	Total Work Orders	2465	1984	1753	1952	1902	1718	1869
		Days Priority S/O Outstanding	30	8	9	4	13	4	8
		Backlog of Priority S/O	50	10	18	8	7	1	9
	Production	Maintenance Work Orders	200	157	158	161	141	213	166
		Service Pressure Excursions	45	41	28	23	12	26	26
		% Preventative Maintenance	60%	48%	66%	41%	22%	76%	51%
		# of Water Quality Complaints	3	2	1	3	2	3	2
		% Design Demand	100%	175%	134%	132%	133%	89%	133%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.4%	2.3%	2.1%	2.0%	2.3%	2.2%
		Operating Revenue, % of Plan	95%	100%	98%	102%	103%	101%	101%
		Number of New Water Connections	5	9	6	19	22	8	13

Water Division

Strategic Anchor(s) – Organizational Health



Water Division

Accomplishments:

- Excellent Quality, Stable Pressure, and Sufficient Supply
- Reservoir Rehabilitation – Well U13
- Water Division Leadership Program – Executive Strategy
- FY 2018 PM Testing and Filter Vessel Inspections
- Winter Backlog Completion
- Full Lead Service Line Replacement Efforts
- U43 HMO Automation

Areas of Improvement:

- Stanley Street Radium Treatment Construction
- Phase II - Church St Water Main Replacement (1,000 LF – High Risk)
- Brooke Rd Water Main Extension (500 LF – New Connections)
- FY 2018 Uni-Directional Flushing Program
- Fireflow Testing
- Water Loss Initiatives

Engineering Division

Engineering Division

Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	Mar	Apr	May
ROW/Development/Stormwater	# of Site Plans Reviewed	7	3	2	7	8	11
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%
	# of Development Plans Reviewed	1	1	0	0	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA	100%	NA
	# of ROW/DWY Permits Issued	100	91	74	135	149	245
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%	100%	100%
	ROW/DWY Permits Closed	100	19	27	31	26	329
	ROW/DWY Permits Still Open	700	728	798	902	1011	992
	Detention Basins Inspected (odd years)	60					
	Detention Basins Requiring Follow-up (odd years)					5	15
	Industrial High Risk Inspections On-Site	9	9	12	14	12	4**
	Erosion Control Inspections On-Site (5 Winter; 25- S/S /F)	25	4	4	15	32	35
	New Illicit Discharge (IDDE) Investigations	1	2	0	2	4	2
	IDDE Investigations w/in 72 hrs	100%	100%	NA	NA	100%	100%
	IDDE Investigations Unresolved	8	13	11	13	11	13
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA	0	0	14	1	11
	SWPPP Reviews	3	2	0	6	9	6
	Stormwater Service Requests	20	7	23	10	8	46
	SW Requests Generated Proactively (>50% of Total)	50%	1	1	1	2	8
	SW Requests Generated Reactively (<50% of Total)	50%	6	22	9	6	48
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%	100%	100%

Engineering Division

2018 Accomplishments and Goals

- Traffic, Permits and Events
 - ROW inspections underway with increased restoration by permit holders
 - Special Event season underway with 46 applications approved
 - July 4th coordination of Police, Fire and Public Works in progress with an increased security plan
 - Parking Management RFP review began end of May
- Special Projects
 - I90 Gateway Beautification Project; repaired and additional irrigation under construction with completion by mid-June
 - I90 Gateway electrical upgraded with new upgraded LED fixtures to illuminate the signage
 - IL Tollway Authority to have plantings complete by end of June
 - Lot 5 (State & Church St) irrigation and landscape improvements complete
 - All Forest City Beautiful Lots and planters installed by June 1
 - State Street Bridge activated by June 1 and in full use
 - Installation of pedestrian way-finding signage to be complete by end of June

Capital Improvement Program

2018 Accomplishments

- IDOT Projects
 - North Main Street Corridor ahead of schedule - completion this Fall
 - Harrison Avenue – currently under construction, completion by July
 - West State Street Phase 2 – IDOT funding difficulties pushing Letting back to June, 2020 construction in 2021
 - IL-251 (Blackhawk Road to Sandy Hollow) – 90% plans complete, Letting in November
 - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT funding difficulties pushed Letting back to late 2019
 - East State Street Widening (Bell School Road to I-90 Ramps) – Letting in June, Construction this Fall
- Capital Roadway Projects
 - Spring Creek Road – Resurfacing to begin May 14th, to last 2 weeks
 - Elmwood Road, Hartman Street, Kishwaukee Street, McFarland Road, Rote Road all under design
 - Strategically moving Elmwood, McFarland and Rote Road to use MFT funds to save on Sales Tax funds

Capital Improvement Program

2018 Accomplishments

- Neighborhood Program
 - City-Wide Street Repairs Package #1 (Residential Street Resurfacing) - Construction has started in three wards
 - City-Wide Street Repairs Package #2 (Alleys) – Construction to begin mid-June
 - Future packages, including Neighborhood Allocation work, currently under design
- Highway Bridge & Structure Repair
 - Charles Street Box Culvert Repairs – under construction, completion in Fall
 - Alpine Road Box Culvert Replacement – street resurfacing to be completed by end of June
 - 15th Avenue Bridge over Rock River Repairs – currently under design
 - 1st Street & 2nd Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
- Sidewalk & Active Transportation
 - City-Wide Bike Lane Marking package to begin late June
 - City-Wide Sidewalk Improvements – 3 packages currently under construction

Capital Improvement Program

2018 Accomplishments

- Stormwater & Drainage
 - Harmon Park Drainage Improvements – currently under design
 - Keith Creek Bank Stabilization – Bridge removals going out to bid this spring, creek stabilization will be done in phases
- Capital Lighting & Traffic Signals Program
 - Auburn Street & Pierpont Avenue Traffic Signal – currently under design
 - City-Wide Detector Loop Repairs – currently under design
- Community Enhancement & Economic Development
 - Mercy Way and Lyford Road – Currently under construction and on schedule
 - Strathmoor Drive Extension – Currently under design; out to bid in June
 - Chestnut Street Bridge Multi-Use Path – Currently under design