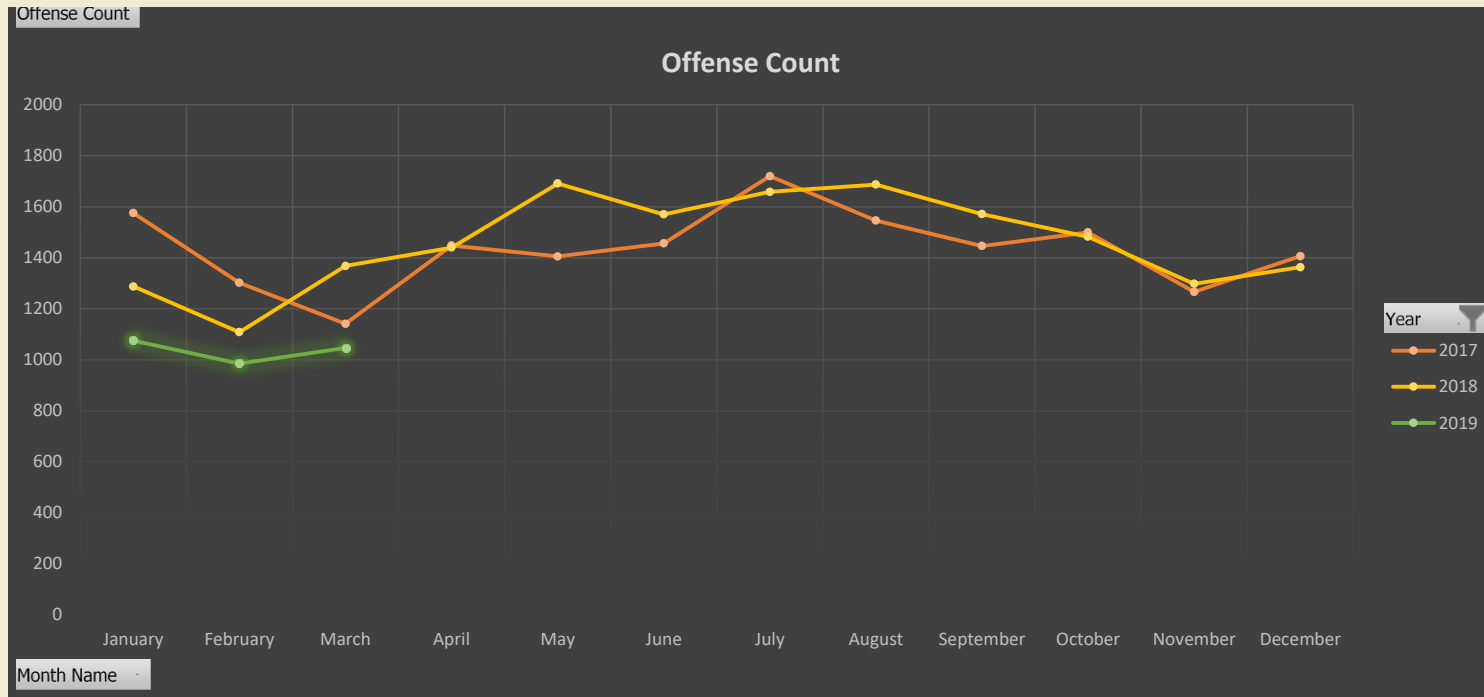


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2017-2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	1575	1302	1141	1448	1405	1456	1720	1546	1446	1499	1266	1406	17210
2018	1287	1108	1368	1440	1691	1570	1658	1687	1571	1482	1298	1363	17523
2019	1075	985	1046										3106
District 1	449	407	447										1303
District 2	373	311	355										1039
District 3	253	265	242										760
Unknown		2	2										4
Grand Total	3937	3395	3555	2888	3096	3026	3378	3233	3017	2981	2564	2769	37839

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

	Last 2 Weeks			Last 28 Days			Current Year		
	Mar 18, 2019 - Mar 24, 2019	Mar 25, 2019 - Mar 31, 2019	% Change	Mar 04, 2018 - Mar 31, 2018	Mar 04, 2019 - Mar 31, 2019	% Change	Jan 01, 2018 - Mar 31, 2018	Jan 01, 2019 - Mar 31, 2019	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	20	33	65%	147	94	-36%	445	348	-22%
Property Crimes (220, 23A-H, 240)	78	61	-22%	363	272	-25%	1202	907	-25%

Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery

Property Crimes: Burglary, Theft, Motor Vehicle Theft

Rockford Police Department

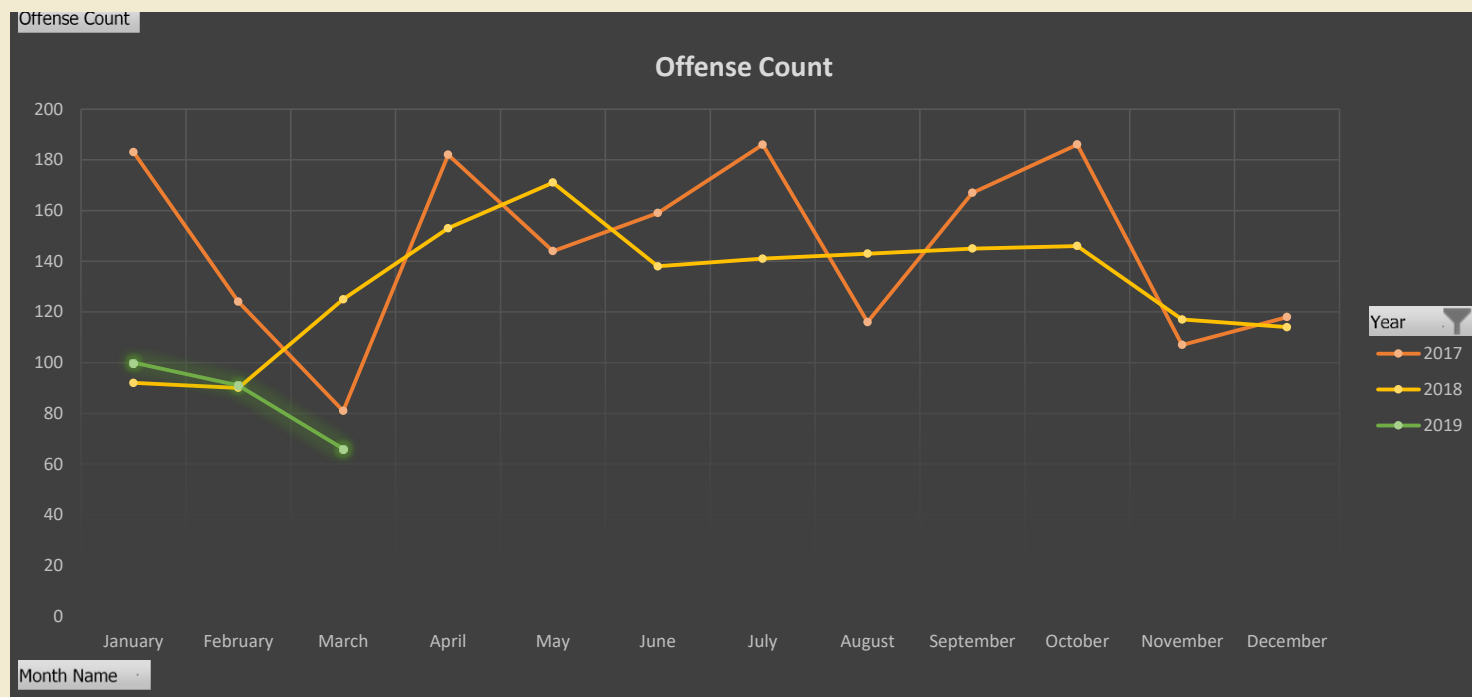
Aggravated Battery / Shots Fired 2017-2019

CITY OF ROCKFORD GUNFIRE					
GUNFIRE	2017	2018	2018 YTD	2019 YTD	% Change
Shot Spotter Calls for Service for Gunfire (8100)	x	624	7	193	2657.14%
Calls for Service for Gunfire (1410)	3,918	2,682	670	369	-44.93%
Calls for Service for Gunfire Total	3,918	3,306	677	562	-16.99%
Shots Fired Incidents Including Homicide	592	497	105	84	-20.00%
Victims Struck by Gunfire Including Homicide	150	125	26	16	-38.46%
Guns Recovered	242	223	47	18	-61.70%

Please note the Shot spotter % Change is grayed out because of the unfair comparison. We didn't really fully start until April last year.

Rockford Police Department

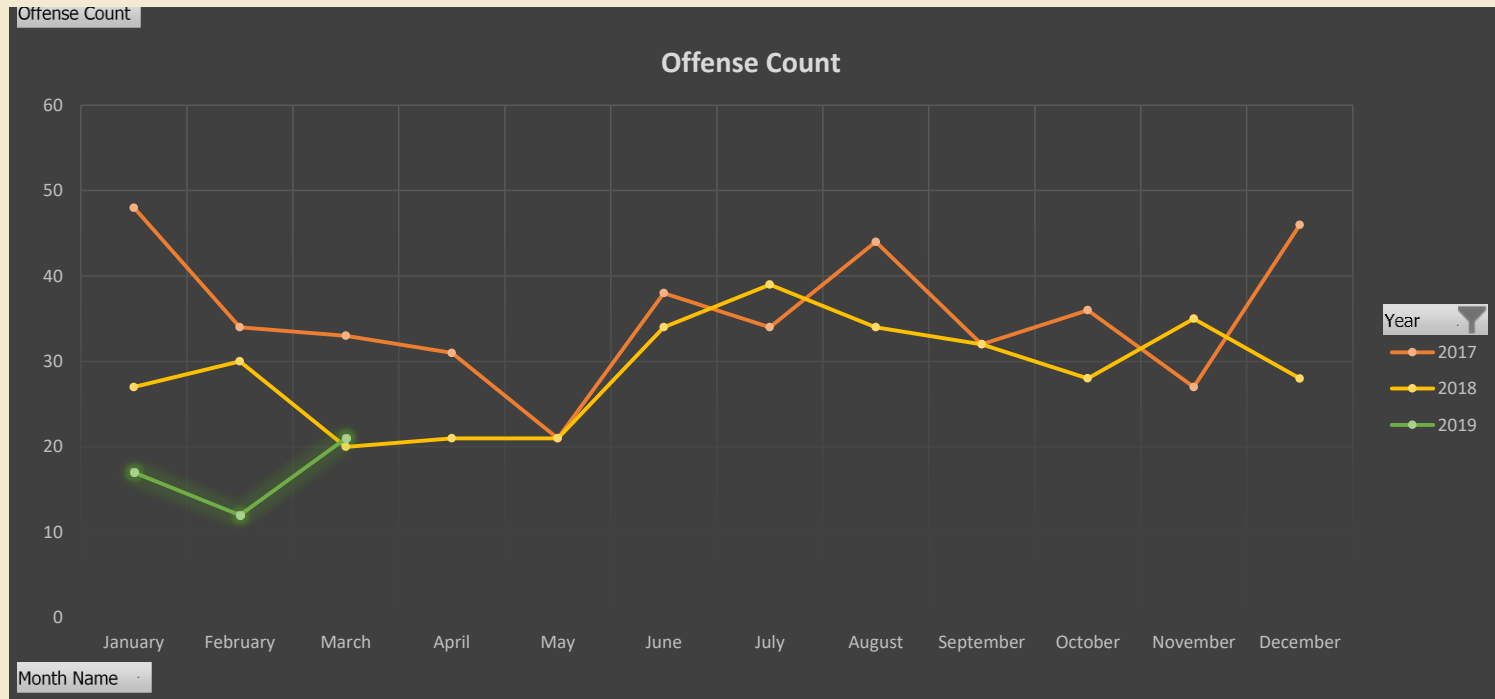
Aggravated Assault 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	183	124	81	182	144	159	186	116	167	186	107	118	1753
2018	92	90	125	153	171	138	141	143	145	146	117	114	1575
2019	100	91	66										257
District 1	59	43	27										129
District 2	34	33	30										97
District 3	7	15	9										31
Grand Total	375	305	272	335	315	297	327	259	312	332	224	232	3585

Rockford Police Department

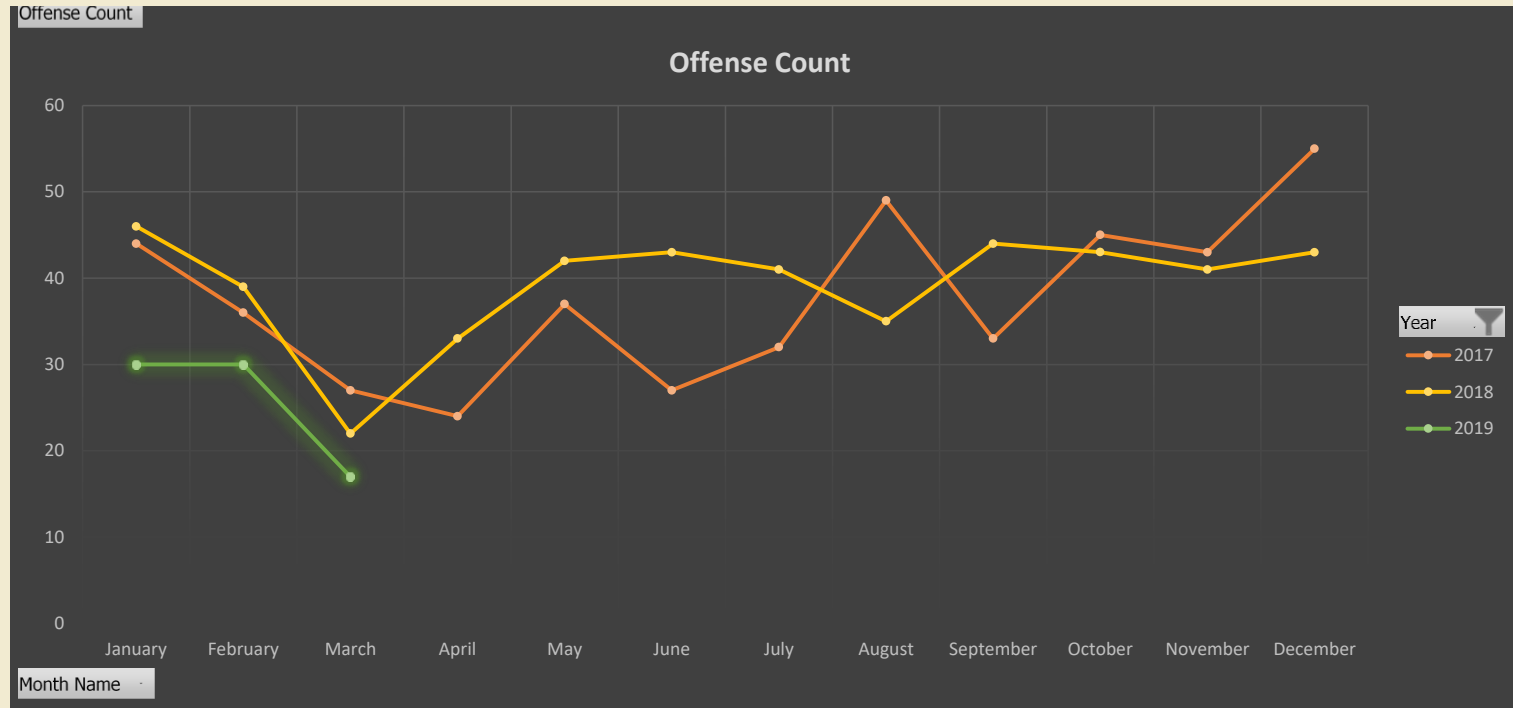
Robbery 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	48	34	33	31	21	38	34	44	32	36	27	46	424
2018	27	30	20	21	21	34	39	34	32	28	35	28	349
2019	17	12	21										50
District 1	6	3	10										19
District 2	7	6	10										23
District 3	4	3	1										8
Grand Total	92	76	74	52	42	72	73	78	64	64	62	74	823

Rockford Police Department

Auto Thefts 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	44	36	27	24	37	27	32	49	33	45	43	55	452
2018	46	39	22	33	42	43	41	35	44	43	41	43	472
2019	30	30	17										77
District 1	14	7	4										25
District 2	8	10	6										24
District 3	8	13	7										28
Grand Total	120	105	66	57	79	70	73	84	77	88	84	98	1001

Rockford Police Department

Accomplishments

- Fresh For Learning Program
- RPD Movie Matinee Program
- Local Business Security Check Initiative
- Senior Bingo
- 4-H Police Academy
- Read With Rockhouse Officer Event
- Cops To You Event
- Rolling Strong Bike Program
- Boot Camp At Gi-Gi's Playhouse
- Box With A Cop Athletic Program
- I-Read Program
- Rosecrance Kids Bowling Event
- Fit Girls Cross Fit Program
- Police/Disabled Teens Networking Program
- VIP Youth Program
- Retailers Meeting
- Family To Family Kids Group
- Catholic Charities Refugee Orientation
- Coffee With A Cop Meeting

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2019

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	82.42%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	95.37%
EMS	Utstein Rating	Cardiac Survival Rate	31.8%	50%
	EMS Customer Service	Overall customer experience rating	95%	94.06%
	Mobile Integrated	Reduction of hospital admissions	25%	22%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	90.87%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest/NTA/intervention	15%	44%
	Inspections	General inspection performed within the last four years	95%	
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	23

Rockford Fire Department

Incidents

Incident Type	2018	2019	% Change	Difference
Fire	159	122	-30.33%	-37
EMS & Search and Rescue	5,701	5,560	-2.54%	-141
Hazardous Condition	94	129	27.13%	35
Service/Good Intent Call	816	866	5.77%	50
False Alarm & False Call	402	454	11.45%	52
Other Incident Type	11	12	8.33%	1
Total	7,183	7,143	-0.56%	-40
Average Per Day	79.81	79.37	-0.56%	-0.44

Incident Type	5 Yr Average	2019
Fire	134	122
EMS & Search and Rescue	5438	5560
Hazardous Condition	118	129
Service/Good Intent Call	699	866
False Alarm & False Call	370	454
Other Incident Type	13	12
Total	6774	7143

Rockford Fire Department

Achievements

- Completed flood and disaster assessments over multiple operational periods
- Fire Maintenance Facility received accreditation through the Government Fleet Management Alliance
- Fire Prevention Division received an award from the Illinois Fire Safety Alliance for being “Above and Beyond”
- Fire Prevention Coordinator Tim Morris received an award from the Illinois Fire Safety Alliance for being “Above and Beyond”
- Partnered with RPS #205 and Alignment Rockford to host Sophomore Site Visits

Rockford Fire Department

Areas of Improvement

- 911 CAD system upgrades
- Hazmat physicals
- Upcoming Captains, District Chief, and Inspector testing
- New recruit written test 4/13/2019

Public Works Department

PRESENTED BY:

Mark Stockman

Director

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**

- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**

- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**

Public Works Department
Key Strategic Initiatives

2019

- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street & Transportation

Mitch Leatherby – Street & Transportation
Superintendent

Street & Transportation Dashboard

		2019 Avg Monthly Target	Jan	Feb	Mar	YTD AVE
Street Operations	Unresolved Pothole Requests	100	49	147	529	242
	Potholes Patched	6250	5683	7144	18939	10589
	Arterial Pothole Req. - % Completed <= 10 Days	90%	100%	97%	79%	92%
	Res. Pothole Req. - % Completed <= 30 Days	90%	100%	97%	56%	84%
	# Trees Trimmed	200	129	84	319	177
	# Trees Removed	50	7	7	50	21
	# Trees Planted	70				
	Unresolved Forestry Prune or Removal Requests	150	51	53	72	59
	Total Requests	600	224	638	1368	743
	Total Unresolved Requests	250	39	233	592	288
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	-
	% Signals Repaired Compared to Reported	95%	100%	100%	99%	100%
	% Signals Replaced Compared to Reported	95%	100%	100%	83%	94%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	100%	100%	100%
	% Sign Repaired/Replace to Reported	95%	80%	100%	100%	93%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%

Street & Transportation

Achievements

- **Street Department** had 1,293 requests from the public to patch potholes. In total 18,939 potholes were patched with 442 tons of cold patch material applied. Patch crews have worked patching potholes 7 days a week during the month of March.
- **Traffic Sign Department** installed 88 new signs while replacing 29 signs and addressing 75 reported signs knocked down. Overall the department had 308 requests for service and completed all requests by the public.
- **Traffic Signal Department** had a total of 245 service requests and completed 243 during the month. A major project which arose unexpectedly was the traffic signal mast arm replacement at the intersection of E. State St. and Buckley Dr. The structural integrity was compromised as a result of high winds and crews were called in which required work through the overnight hours to deconstruct signal equipment. The new equipment was installed and the intersection is now fully operational.

Street & Transportation

Projects in progress

- Spring street sweeping has begun. Currently the arterial streets are being swept as well as residential areas. Additionally, the downtown CBD has been swept once.
- Pothole patch crews will continue to actively target specific areas that require pothole patching while responding to service requests from the public.
- Planning for the Pioneer parking deck elevator modernization project underway. Construction work is scheduled to begin early this summer.
- Planning for Arbor Day activities on Friday April 26th. The City plans to partner with Klehm Arboretum for a tree planting event and a tree giveaway to attendees.

Water Division

PRESENTED BY:
Kyle Saunders, Water Superintendent

Water Division

Dashboard

Monthly Performance				2019 Monthly Target	Jan	Feb	Mar	2019 YTD Average	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	3.8	4.0	4.0	3.9	1.7	
		% of Total Repairs That Are Planned	70%	61%	44%	54%	53%	71%	
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	14	19	25	19	9	
		# of Winter Backlog Jobs	130	36	84	90	70	55	
		Water Main Flushed (mi)	40				Date Based Metric	Date Based Metric	
	Field Services	Total Work Orders	1800	1006	1233	1690	1310	1869	
		Days Priority S/O Outstanding	30	3	21	11	12	7	
		Backlog of Priority S/O	50	18	7	7	11	12	
	Production	Maintenance Work Orders	200	80	93	114	96	159	
		Service Pressure Excursions	45	13	15	23	17	31	
		% Preventative Maintenance	60%	61%	35%	25%	40%	52%	
		# of Water Quality Complaints	3	0	0	0	0	2	
		% Design Demand	100%	133%	139%	125%	132%	147%	
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.6%	2.3%	2.5%	2.5%	2.3%	
		Operating Revenue, % of Plan	95%	98%	102%	102%	100%	100%	
		Number of New Water Connections	5	3	0	8	4	11	

Water Division

#WATERNERDS at Work



ICYMI: The #waternerds volunteered at the 2019 Youth Groundwater Festival at RVC to help educate area 4th and 5th grade students on the importance of our most essential resource: WATER 💧🧐

Water Division

Accomplishments:

- Excellent Quality, Stable Pressure and Sufficient Supply
- Rockford Water Leadership Program
- 2019 AWWA Water Matters! Fly-In (Washington DC)
- WATERCON 2019 Attendance & Presentation(s)
- RVC Youth Groundwater Festival Attendance
- Rockford Water Brand Identity
- LSLR Program Changes
- SRF Project Plan

Areas of Improvement:

- Water Loss Control Program
- Energy Savings PDA (Meter Replacement)
- Cedar Street Roof Replacement
- Water Main Replacement Program Design Engineering
- U39 Radium Treatment Design
- Wentworth Tower Rehab
- Commercial Focus Group Discovery

Engineering Division

PRESENTED BY:
Timothy Hinkens, P.E.
City Engineer

Engineering Division

Dashboard

Monthly Performance		2019 Monthly Target	Jan	Feb	Mar
ROW/Development/Stormwater	# of Site Plans Reviewed	7	1	1	7
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%
	# of Development Plans Reviewed	1	2	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA
	# of ROW/DWY Permits Issued	100	90	51	94
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%
	ROW/DWY Permits Closed	100	0	0	79
	ROW/DWY Permits Still Open	700	869	1028	1044
	Detention Basins Inspected (odd years)	60	0	0	0
	Detention Basins Requiring Follow-up (odd years)				NA
	Industrial High Risk Inspections On-Site	9	9	14	8
	Erosion Control Inspections On-Site (5 Winter; 25- S/S /F)	25	6	6	13
	New Illicit Discharge (IDDE) Investigations	1	2	2	1
	IDDE Investigations w/in 72 hrs	100%	100%	100%	100%
	IDDE Investigations Unresolved	8	6	6	7
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA		10	0
	SWPPP Reviews	3	1	0	2
	Stormwater Service Requests	20	10	14	25
	SW Requests Generated Proactively (>50% of Total)	50%	3	2	4
	SW Requests Generated Reactively (<50% of Total)	50%	7	12	21
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%
	Street Sweeping (mi)	Varies			10

Capital Improvement Program

Accomplishments

- IDOT Projects
 - North Main Street Corridor – Significantly complete; final restoration this spring
 - Harrison Avenue – Construction complete
 - West State Street Phase 2 – Land Acquisition to be completed by Summer; Utility relocation to follow; Roadway Construction in 2020
 - IL-2 & US-Bypass-20 Interchange Reconstruction – Construction to begin in March. Three year schedule.
 - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT pushed Letting back to late 2019
 - East State Street Widening (Bell School Road to I-90 Ramps) – Construction completed
- Neighborhood Program
 - 3 of 14 Ward Plans completed
 - Neighborhood allocation projects identified
 - Construction this summer

Capital Improvement Program

Updates Continued

- Capital Roadway Projects
 - Commercial & Industrial Street Program: Roadway network around RPS bus depot under design
 - Arterial & Collector Street Program: Lyford Road, Pierpont Avenue, Sandy Hollow all under design
- Highway Bridge & Structure Repair
 - Seminary Street Bridge over Keith Creek – currently out for RFP for design, construction in 2020
 - 15th Avenue Bridge over Rock River Repairs – currently awaiting federal funding award
 - 1st Street & 2nd Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
 - Bridge Repairs under design
- Stormwater & Drainage
 - Gregory Heights Drainage Improvements – Currently under land acquisition phase
 - Keith Creek Bank Stabilization – Phase 1 under construction; Phase 2 out to bid in Spring
- Sidewalk & Active Transportation
 - East & West State Street Sidewalk TAP Project – Currently under QBS process for design; construction in Fall

Capital Improvement Program

Updates Continued

- Capital Lighting & Traffic Signals Program
 - New Towne Pedestrian Signals – under design; Construction in Summer
 - Charles Street & 10th Street Traffic Signals – under planning phase
- Community Enhancement & Economic Development
 - Mercy Way and Lyford Road – Construction complete
 - Strathmoor Drive Extension – Currently under design; out to bid in June; Construction in 2019 & 2020
 - Chestnut Street Bridge Multi-Use Path – Currently under design; Construction in Fall

Community & Economic Development Department

CEDD – Neighborhood Development

Deb Dorsey, Housing and Program Manager

CEDD – Neighborhood Development

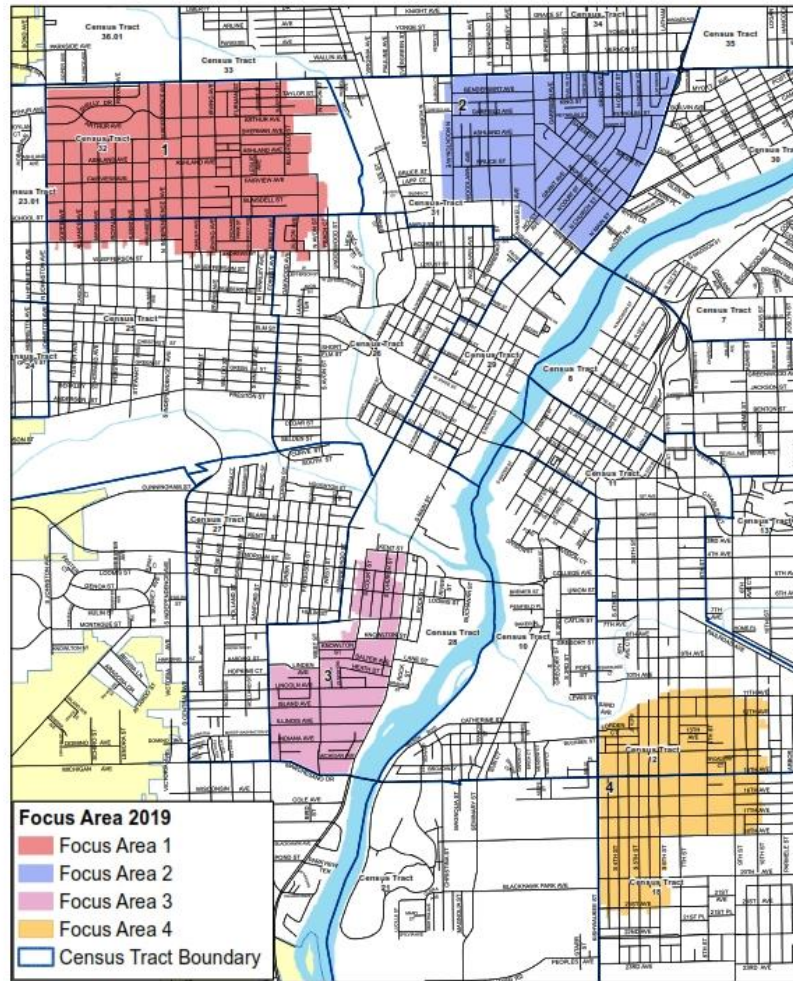
Scorecard

	Funding	Neighborhood Development Program	2019 Annual Target	Jan-March Actual	% of YTD Target
Housing Activities	HOME	Homebuyer Assistance	7	0	
	HOME	Homeowner Rehabilitation	15	8	53%
	HOME	CHDO Homebuyer/Rental	1	0	
	CDBG	Homeowner Rehabilitation	36	0	
	TOTAL HOUSING		59	8	14%
Property Improvements	CDBG, IHDA, Emergency, Sanitation, Other	Demolitions	53	6	11%
	CDBG	Code Enforcement	2,600	458	18%
	TOTAL PROPERTY IMPROVEMENTS		2,653	464	17%

**Please note that HUD has not yet announced the City's 2019 funding allocation. The Annual Targets are estimates, based on funding amounts received in 2018. The 2019 goals may change, based on actual funding.

CEDD – Neighborhood Development

New Program – CDBG Code Enforcement Rehab



Map prepared by: City of Rockford
Map version: 1.0.0.0 (June 2019, 2019)
Census Tract Boundary: 2010
Rockford, Illinois
Date Published: 1/10/2019

CDBG CODE ENFORCEMENT FOCUS AREAS



Code Enforcement staff will engage residents and other stakeholders within the 4 focus areas to build awareness and understanding of the code enforcement processes, including programs available to assist with repairs. The City has budgeted approximately \$360,000 to assist low-moderate owner-occupied residents within these targeted areas to address those specific housing code violations.

CEDD – Neighborhood Development

Achievements – Capacity and Resources

- Rehabilitation Construction Specialist obtained his Lead Risk Assessor license in March.
- Grants Compliance Supervisor position was filled through an internal promotion.
- New Housing Rehabilitation Specialist II and Neighborhood Specialist will start in April
- Staff met with financial institutions and housing partners regarding potential collaborations for the new CDBG Code Enforcement Housing Rehab program.
- Staff created the process and procedures for the 2019 Housing Rehab Lottery program and notified all homeowners on the Interested Party List
- Anticipate that two new contractors will be fully lead-licensed by late June. Another new contractor is bidding on non-lead rehab projects, with interest in pursuing lead licensing. A 4th contractor has shown interest in becoming lead-licensed and bidding on rehab projects.

CEDD – Neighborhood Development

Achievements – Capacity and Resources

- Staff assessed the current electronic file sharing system and created a new process to increase efficiencies and ease of use regarding project files.
- CHDO (Community Housing Development Organization)
 - 2019 Federal Appropriations suspended the 24-month commitment requirement for CHDO set-aside funds. The City may be able to recover the 2016 CHDO funds that were de-obligated in 2018. There is no risk of losing 2017 CHDO funds at this time.
 - Two organizations are evaluating their capacity to bring forth an eligible CHDO project.

CEDD – Neighborhood Development

Achievements – Reports

- 2018 End-of-Year (CAPER) report submitted to HUD 3/29/19.
- Submitted a RFP to hire a consultant to complete the 2020-2024 Consolidated Plan, 2020 Annual Action Plan, Analysis of Impediments, and creation of a Neighborhood Revitalization Strategy Area (NRSA). Upon City Council approval, we will award the bid and begin work on these four plans. Plans will be completed by end of 2019.
- 2019 Annual Action Plan – Anticipate that 2019 grant year allocations will be announced by HUD in April. Deadline to submit 2019 Annual Action Plan to HUD is June 16.

CEDD – Neighborhood Development

Achievements – Housing Rehab Project



A collaboration between the City, HomeStart and Weatherization programs to rehabilitate an owner-occupied home.

CEDD – Neighborhood Development

Areas of Improvement

- Identify and apply for additional resources to complement our programs and continue to build collaborations with community partners.
- Increase the number of lead-licensed rehabilitation contractors.
- Continue to assess and develop workflow efficiencies and streamlined processes.
- Engage and build relationships with neighborhood associations and coordinate efforts of community organizations and stakeholders

CEDD – Neighborhood Standards

Rob Wilhelmi
Neighborhood Standards Supervisor

CEDD – Construction & Development Services

Jan – Feb 2019 Neighborhood Standards Code Enforcement Trends

	Jan	Feb	Jan - Feb Total		% Change
			2019	2018	
Total Complaints (Service Requests)	177	173	363	350	3.7%
Unfounded Complaints	45	62	111	107	3.7%
Knock and Talks	NA	NA	20	-	
*Avg No. Days to Initial Inspection	0.9	1.0	-	-	16.7%
Total Cases Started	405	304	726	709	2.4%
ProActive Cases Started	306	230	641	536	19.6%
CD ORD Cases (Rental, Zoning, Zoning/Non-Cont. Cases Started	13	13	27	26	3.8%
Nuisance Cases Started	193	142	393	335	17.3%
Parking/Zoning Tickets Issued	198	149	224	347	-35.4%
	52	30	82	-	

Jan - Feb Monthly Average	
2019	2018
182	175
56	54
10	-
1.1	0.9
363	355
321	268
14	13
197	168
112	174
41	-

	Jan	Feb		Jan - Feb Monthly Average	
				2019	2018
% Rate of Voluntary	85.2%	94.7%	25.9%	90.0%	71.5%
Avg Days to Vol. Compliance	12.4	12.6	-10.6%	12.5	14.0
% Rate of Induced Compliance	0.0%	0.0%	-100.0%	0.0%	18.3%
Avg Days to Induced	-	-	-100.0%	0.0	20.6
% Rate of Forced Compliance	14.8%	5.3%	-53.6%	10.1%	21.7%
Avg Days to Forced	30.7	12.6	-19.6%	21.7	26.9

*Benchmark is 1 - 2 work days

Positive Trend

Negative Trend



CEDD – Construction & Development Services

Jan – Feb 2019 Sanitation Statistics

HOUSEHOLD		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
7,492.12	7,158.15	-4.5%

RECYCLING		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
1,143.99	1,230.54	7.6%

YARDWASTE		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
17.71	-	-100.0%

DEMO		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
2,337.89	542.35	-76.8%



CEDD – Construction & Development Services

Jan – Feb 2019 Achievements & Improvements

- **Achievements**

- Worked with Winnebago County and KNIB to establish a State mandated electronics recycling program, significantly reducing the City's cost related to e-waste disposal/recycling. The program commenced January 1, 2019.
- Implemented new CDBG Code Enforcement Program that focuses on assisting property owners with repairs and code abatement efforts.

- **Future Areas of Improvement**

- Evaluate effectiveness of an instantaneous violation ticketing program.
- Work with RRWRD on site improvements to the City's Household Hazardous Waste Collection facility.