



ROCKFORD

FIRE

DEPARTMENT



Over YTD 2016

568 YTD

**FIRE
CALLS**



Over YTD 2016

16,930 YTD

**EMS & SEARCH
& RESCUE**



Over YTD 2016

78.76 PER DAY

**TOTAL
CALLS**

21,502



GOAL 90%

**911 Calls
Answered in less
than 10 seconds.**



GOAL 90%

**Percentage of
property value
saved from
structure fire.**





ROCKFORD POLICE DEPARTMENT



VIOLENT CRIMES

Jan-Sept 2016:
1,997:YTD
Jan-Sept 2017
1,869:YTD



PROPERTY CRIMES

Jan-Sept 2016:
4,377:YTD
Jan-Sept 2017
3,917:YTD



AGGRAVATED ASSAULT

Jan-Sept 2016:
1,383:YTD
Jan-Sept 2017
1,395:YTD



AGGRAVATED BATTERY & SHOTS FIRED

Jan-Sept 2016:
421:YTD
Jan-Sept 2017
465:YTD



AUTO THEFTS

Jan-Sept 2016:
351:YTD
Jan-Sept 2017
307:YTD



ROBBERY

Jan-Sept 2016:
405:YTD
Jan-Sept 2017
312:YTD



TRAFFIC ACCIDENTS

Jan-Sept 2016:
4,324:YTD
Jan-Sept 2017
3,999:YTD





ROCKFORD PUBLIC WORKS



Emergency Repair Time
Goal: 2 Hours



Miles of Water Mains Flushed
Goal: 40



WATER DIVISION



Arterial Pothole Requests
Completed in less than 10 days.
Goal: 90%



Trees Trimmed
Goal: 200
YTD Average 261



STREET & TRANSPORTATION DIVISION



Unresolved Pothole Requests
Goal: 100
YTD Average: 8



Graffiti Removal Requests
Goal: 95% removed in less than 5 days.



Street Sweeping

16

Storm Water Service Requests
Monthly Target is 20.



Shiloh Road construction complete. Harrison Ave. on target for year-end completion. North Main Street reconstruction ahead of schedule.

ENGINEERING DIVISION

Make fast and easy service requests for pothole repairs, graffiti removal, water and sewer problems and other infrastructure issues.

Public Works Department (779) 348-7300 City Website: www.rockfordil.gov