

Media Release

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Flood Clean Up

ROCKFORD, IL - City police, fire and public works staff continue to respond to and monitor incidents and conditions from last night's exceptionally heavy rain storms. Here are a few reminders as you're cleaning up from the storm:

- Gas and electric appliances have controls that are vulnerable to water damage. If your appliance was exposed to water, have it checked by a professional before use.
- If you experienced flooding and have limited resources to respond, there may be assistance available. Contact City of Rockford Human Services at 844-710-6919.
- While no significant rainfall is expected in the next few days, creeks and dams are full and the ground is saturated. A light shower could affect roadways. Please use caution when driving in any rainfall.
- Starting today and continuing through the next several weeks, our crews will be cleaning up roadways damaged by the storm.
- Bulk garbage items are collected the same day as your regularly scheduled garbage pick-up. Resident accounts are allowed approximately 3 cubic yards of bulk waste in addition to a normal garbage container. Rock River Disposal will charge \$26.92 for each additional 3 cubic yards of bulk waste.
- If you can, clear the storm sewer grates in your neighborhood of any debris. This will help water drain from streets and roads.
- Contact City Hall at 779-348-7300 or use our Service Request system (link located on our homepage at www.rockfordil.gov) to report a problem with anything related to the storm.