

2018 – 2019 LIHEAP INFORMATION

For Eligible Residents of Winnebago and Boone Counties

LIHEAP (Low Income Home Energy Assistance Program) can pay a one-time benefit (DVP) directly to your energy companies for you, or directly to eligible renters if all energy costs are included in your rent. You may also have the option of signing up for PIPP at your LIHEAP appointment – PIPP is a monthly budget plan where if you make your payments on time, it will forgive a portion of your past due balances. (You will have to choose between PIPP or the LIHEAP DVP - you cannot receive both). Applicants must be in the following categories:

- **Group 1 - Senior and Disabled Households – Begins October** - Must be income eligible and have a member 60 years of age or older or have a member receiving Social Security Disability (If resident is under 60 and disabled, must bring in proof of social security disability benefits. Pending disability is NOT accepted. Disability includes SSI, SSDI, Vet Disability, or AABD)
- **Group 2 - Households with children under 6 yrs - and Disconnected Households – Begins November**
Households with children under 6 must be income eligible and have a child under 6 years of age (up to 5 years, 364 days - must still be 5 yrs. on date of application; must prove age with birth certificate or Medicaid card with birthdate). **Disconnected households** must be income eligible and one or both of your energy utilities is shut off. You may be eligible to apply for Reconnection Assistance (RA). The RA amount, plus your regular LIHEAP benefit, needs to be enough money to pay your whole bill in order to turn on your service. If you owe more than that, you will have to pay the difference. If you can't, the application will be denied due to "Client Portion Required" (CPR). When you are able to make a personal payment directly to the utility to make up the difference, or set up a payment arrangement with them, then you can reapply for assistance.
- **Group 3 – Begins December - All other Income qualified residents**

YOU MUST BRING IN THE FOLLOWING DOCUMENTS WHEN YOU APPLY

- **PHOTO ID** issued by a third party, such as driver's license, state ID, work ID, college ID, FOID card (no copies)
- **PROOF OF GROSS INCOME** from all household members 18 years and older for the **30-DAY PERIOD** before your application date. This includes TANF and other public benefits, child support, as well as wages from a job and other forms of income (such as SSI, SSDI, etc.) **IMPORTANT!! IF YOUR HOUSEHOLD HAS NO (ZERO) INCOME**, you must provide proof that the household receives PUBLIC benefits, such as SNAP/Link, public housing verification, or a letter from someone who is helping to support you.
- **YOUR CURRENT/LATEST HEAT AND ELECTRIC BILLS**, both front & back, that includes name and address, issued within the last 30 days. Disconnect notices are not accepted in place of bills.
- **SOCIAL SECURITY CARDS FOR ALL HOUSEHOLD MEMBERS – IT CANNOT BE A COPY OR AN APPLICATION FOR A CARD.** Certified birth certificates will be accepted in place of Social Security Cards for children under the age of 6 months. Hospital birth certificates are NOT accepted (unless a child is under 1 month old).
- **IF BOTH UTILITIES ARE INCLUDED IN RENT**, a copy of rental agreement showing that utilities are included, the monthly rental amount and landlord contact information.

INCOME GUIDELINES

Household Size	Total household 30 day gross income (before taxes taken out) no more than:
1	\$1,518
2	\$2,058
3	\$2,598
4	\$3,138
5	\$3,678
6	\$4,218
7	\$4,758
8	\$5,298

For households with more than 8 members, for each member add \$540 for 30 day income. These figures are based on the Federal Poverty Guidelines of 150% of poverty.

SEE OTHER SIDE FOR SITE LIST →

2018-2019 LIHEAP SITES

STARTING IN OCTOBER- Income eligible households with a person **over 60** years of age and/or a person receiving **social security disability**.

STARTING IN NOVEMBER- Income eligible households with **children under 6 years old** and/or **disconnected** households

STARTING IN DECEMBER- All income eligible households

SITE LIST

Call for an appointment on the first business day of each month

Community Action 844-710-6919 All residents of Boone & Winnebago Counties
Central Terrace Co-Op 815-962-4112 Rockford Residents Only
Rockton Township 815-624-7788 Roscoe, Durand, SoBo, Rockton residents only
NIAAA 779-221-3717 Seniors, Disabled Adults and Veterans
United Way of Boone County 815-544-3144 Boone County residents only

These sites make their own appointments. Call them for more information.

Lifescape 815-963-1609 Seniors, Disabled Adults and Veterans
Keen Age Center 815-544-9893 Seniors in Boone County only
Oak Street Health – 815-668-7815 Seniors and Disabled only

These sites serve their residents. Contact your building manager if you reside in their property.

Rockford Housing Authority	Skyrise Apartments
Embrace Living Communities/Greencastle	Faust Landmark
Spring Ridge	Luther Center
Park Tower	

These sites serve **existing clients** only. Call them if you are an active client.

Rock Valley Refugee Program 815-921-2276
Rosecrance 815-391-1000
Rockford Township 815-962-8855
Stepping Stones 815-963-0683
Mercyhealth at Home 815-971-4287
ARC 815-965-3455

More help for Disconnected Households only.

Disconnected senior/disabled households can walk in without an appointment Monday, Wednesday & Thursday 8:30-3:30 at 612 N. Church St. Rockford in October. All other disconnected households starting in November (same days/time).

Special location sites. No appointment needed
Reminder: October dates are for senior/disabled only: November Families w/ child under 6 & Disconnect; Dec –Open.

Harlem Comm. Center - 9350 Forest Hills Road, Mach Park, 10/23, 11/13, 1/22, 3/12 from 9-3:30 and 12/18, 2/12 from 11-6:30 (Loves Park and Machesney Park residents only)
Central Terrace Co-Op – 1121 Bishop Washington Ave, Rockford, 10/9, 11/6, 12/4, from 9-3:30 and 11/20, 1/8/19, 3/19/19 from 11-6:30 (Rockford & Unincorporated Winnebago County residents only)
Washington Park Community Center- 3617 Delaware, Rockford 61102
10/16, 11/27, 12/11, 1/15, 2/19, 3/26 9AM- to 2 PM

Please see other side for eligibility and documentation information →