

2018

A REVIEW OF OUR STATISTICS
AND MAJOR ACCOMPLISHMENTS

Annual Report



The mission of the Rockford Fire Department is to protect the lives and property of our community through fire, emergency medical, and life safety services.

Rockford Fire Department



2018

Rockford Fire Department

RFD

Annual Report



Mission Statement

The mission of the Rockford Fire Department is to protect the lives and property of our community through fire, emergency medical, and life safety services.

Values

Professionalism

Respect

Integrity

Dedication

Empathy



Administration Division

Major Accomplishments

- Closed out a grant through the Assistance to Firefighters Grant program for a Mobile Incident Command Training Trailer.
- Worked with Bloomberg Philanthropies to develop a grant proposal for the 2018 Mayor's Challenge.
- Received a \$10,000 grant from The Hartford Insurance that was used for Fire Prevention Efforts.
- Continued work on vehicle specifications and purchasing as part of our Capital Vehicle Program.
- Produced specifications and managed a variety of contracts to support the Mission of the Department.
- Developed a balanced budget in conjunction with the Finance Department.
- Developed a monthly statistical reporting system.
- Facilitated the installation of Voice over Internet Provider (VoIP) phones and computer connections for all facilities.
- Continued work with Tolemi software to develop a system of business analytics and decision tools.
- Completed a variety of station projects such as new concrete apron and parking lot at Fire Station 2 with the assistance of Alderman Tuffy Quinonez.
- Partnered with Swedish American Hospital to open a Little Free Library at Fire Station 3.
- Participated with the Police Department in a "Battle of the Badges" Blood Drive with Rock River Valley Blood Bank.
- Participated in a "Battle of the Bells" fundraising with the Police Department to benefit the Salvation Army.
- Fire Maintenance Facility applied for Accreditation through Government Fleet Management Alliance.
- Participated in EMS Agenda 2050. This was a two year effort to plan the future advancement of EMS.



Emergency Management

- The City of Rockford conducted a Threat and Hazard and Risk Assessment (THIRA) for the City of Rockford, and completed a Multi-Year Training and Exercise plan for the Illinois Emergency Management Agency.
- The Department achieved re-accreditation as a Non-Mandated ESDA, and completed its biennial Emergency Operations Plan Review through the Illinois Emergency Management Agency.
- The Department participated in the following table top and functional exercises with external public safety partners:
 - Volunteer Reception Center presentation - United Way – February
 - National Weather Service – Severe Weather Tabletop Exercise – March
 - Mercyhealth – “Low-Notice” Hospital Evacuation – June
 - OSF Saint Anthony – Burn Surge Exercise – June
 - Winnebago County ESDA – Illinois Plan for Radiological Accidents (IPRA) EOC Exercise - July
 - OSF Saint Anthony – Active Threat Exercise – November

- The Department also co-directed and planned an active shooter exercise at the Cherryvale Mall on May 6th, 2018. The full-scale exercise simulated an active shooter in the mall food court area with

approximately 20 “victims”. The exercise was a collaboration between the City of Rockford and Winnebago County ESDA’s, Cherry Valley Police Department and included participation from the following agencies and organizations: Cherry Valley Fire Department, Cherry Valley Police Department, Winnebago County Sheriff’s Office, Cherryvale Mall Management, Cherryvale Mall Security, and Swedish American Hospital.



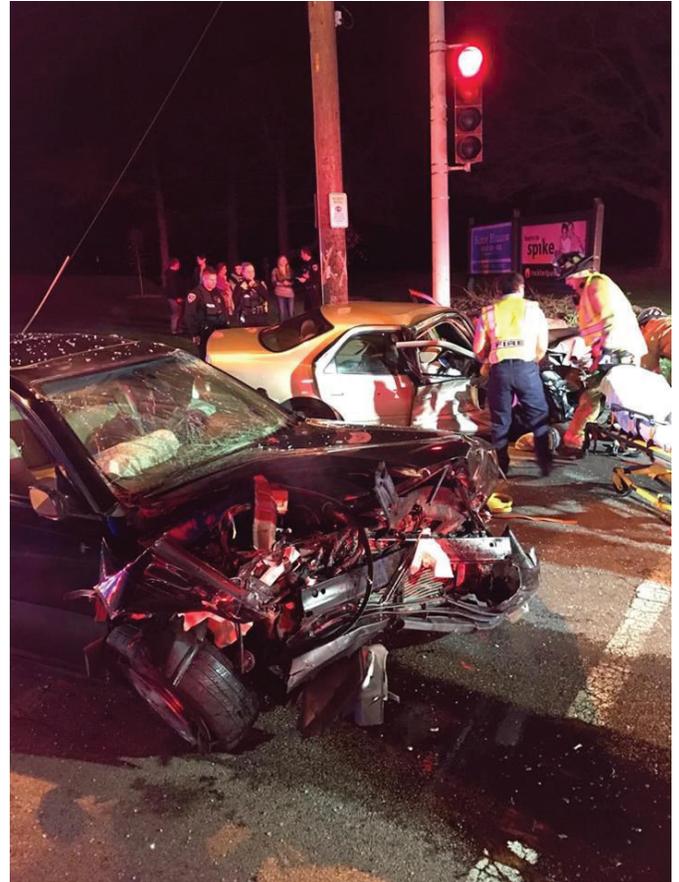
- The Department planned and participated in the Local Emergency Preparedness Committee’s (LEPC) tabletop exercise at the Midwest Emergency Preparedness Response Conference. Additionally, the Department provided presenters in the areas of unmanned aircraft response and operational coordination between law enforcement and fire/EMS.

- The Department co-hosted and provided instructors for ICS 300: Intermediate ICS for Expanding Incidents and ICS 400: Advanced ICS.
- At the IEMA Training Summit in September 2018, several members of the Department were acknowledged for completion of the IEMA Professional Development Series (PDS) and/or accreditation as an Illinois Professional Emergency Manager (IPEM).
- The Department also attended various meetings which included: MABAS, IEMA Region 2, Volunteer Reception Center (VRC), Winnebago County All Hazards PIO Group, Northern Illinois Preparedness and Response Coalition (NIPARC) LEPC, and ITTF.

Operations Division

Technical Rescue Team

- Technical Rescue Personnel and MABAS Division 8 TRT participated in a MABAS Rapid Readiness Response (RRR) drill, and successfully deployed a Technical Rescue Team to the MABAS Training Ground in Marseilles, IL with an assortment of equipment to support long term response to an incident/event. The drill simulated activation and sustained operations to of our TRT Team at a simulated natural disaster.
- Prepared for deployment with the activation of MABAS Division 8 Technical Rescue Team by MABAS-IL to Hurricane Florence along the East coast.
- Updated and added 8 new members to the MABAS Division 8 Technical Rescue Training Roster and developed their training and course assignments for 2019.
- Successfully navigated our 2018 MABAS-IL Staff Assisted Visit (SAV) with excellence in 97% of categories.
- Trained personnel to the Illinois Class “A” NON CDL licensure to expand the list of qualified drivers for the TRT/HAZMAT Trailers.
- Coordinated and instructed Confined Space Rescue Drill for Region at Rockford Fire Academy and Belvidere Fire training house.
- Completed over 80 hours of Technical Rescue Training with MABAS Division 8 team members in categories of Rope Rescue, Confined Space, Structural Collapse, and Trench Rescue.
- Completed training with HAZMAT Team to prepare for coordinated responses and inter-operable communication to disasters involving radiological emergencies.
- Completed Technical Rescue training for Recruit Firefighters at Rockford Fire Academy.



Dive Team

- Members from the Rockford Fire Department Dive Team coordinated and conducted regular monthly trainings throughout the year, to include the following divers in full face mask, dry suit, search and recovery, rescue, and boat operations.
- Two of the Department's dive instructors maintained certifications through the Professional Association of Diving Instructors (PADI) and Emergency Response Diving International (ERD), while various Dive Team members completed the following training: Water Operations class, Certifying Ice Dive at the Sandy Hollow Quarry, Surface Ice Rescue Class, Sector Scan Sonar training (MABAS), and White Bear Outfitters Surface Ice Rescue training.
- Rockford Fire Department Dive Team members also planned and conducted a multi-company, multi-discipline, and multi-agency Water Rescue Drill on Dam Operations at the Fordham Dam, which included the following fire department apparatus and personnel: suppression companies Engine 2 and Ladder 2, Dive Team members, and Technical Rescue Team members. The drill required an enormous amount of planning and received overwhelmingly positive feedback.



Operations Division

Dive Team

- Rockford Fire Department Dive Team members also planned and conducted a multi-company, multi-discipline, and multi-agency Water Rescue Drill on Dam Operations at the Fordham Dam, which included the following fire department apparatus and personnel: suppression companies Engine 2 and Ladder 2, Dive Team members, and Technical Rescue Team members. The following external agencies also participated in the training: Harlem Roscoe Fire Department, Boone County Emergency Management Agency, Belvidere Fire Department, New Milford Fire Protection District, South Beloit Fire Department, Beloit Fire Department, and ComEd. The drill required an enormous amount of planning and received overwhelmingly positive feedback. It is one of the first multi-discipline collaborations with water rescue and technical rescue that has been conducted in this area.
- The Dive Team provided training and outreach for our community partners through the following:
 - Park District Water Rescue/Throw bag training for employees at Sports Factory.
 - Pub Education Event at Lincoln Middle School.
 - Rockford Fire Water Rescue Team and youth opportunities.
 - United Way of Rock River Valley/Boys and Girls Club of Rockford.
 - Assisted Fire Explorer program in a variety of water rescue training objectives.
- Members of the Dive Team worked with personnel from Stations 1 and 3 to obtain new lighting equipment for Boats 1 and 2. Additionally, new Sonar equipment was purchased for Boats 1 and 2.
- The Dive Team also coordinated annual dive gear servicing.



Hazardous Materials Team

- Provided instructor services to Midwest Emergency Preparedness and Response Conference hosted by Winnebago County LEPC. A static display of equipment was also provided which showcased the HAZMAT Team's capabilities.
- Participated in Area Rae training in Bloomington.
- Participated in a Bio-terrorism Exercise with the UIC College of Medicine. The exercise trained first and second year Med Students on responding to incidents with suspected terrorism incidents involving biological agents.
- Conducted regional HAZMAT training for MABAS Division 8 on the first and third Saturdays of each month. The HAZMAT Team also participated in three joint exercises with the Technical Rescue Team and the Rockford Police Department's Bomb Unit which focused on structural collapse and radiological emergencies.
- Participated in rail training with Union Pacific Railroad.
- The HAZMAT Team received new equipment from Illinois MABAS. The Smiths Detection HAZMAT ID Elite unit utilizes infrared spectroscopy to identify unknown solids and liquids. Members of the HAZMAT team received 8 hours of operational training on the new equipment.
- Added five new members to the Statewide Deployable HAZMAT Team roster. This team stands ready to assist MABAS Divisions across the State.
- Successfully navigated our 2018 MABAS-IL Staff Assisted Visit (SAV) with excellence in 97% of categories.



Training Division

Major Accomplishments

Rockford Fire Department Personnel received 304 new OSFM Certifications:

- Chief Fire Officer 2
- Fire Officer I 44
- Fire Officer I Provisional 26
- Fire Officer II 8
- Fire Officer II Provisional 8
- Fire Service Instructor I 16
- Fire Service Instructor II 4
- Fire Service Instructor III 1
- Hazardous Materials Incident Command 10

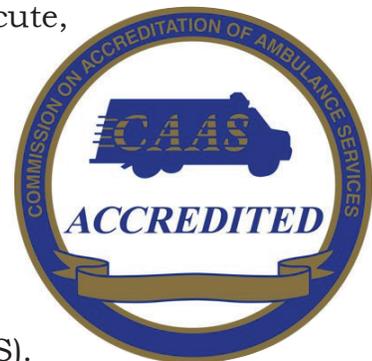
Documented 101,573 total hours of Training
Partially Comprised of:

- 30,787 hours of Company Training.
- 1,524 hours of Facility Training.
- 22,281 hours of EMS Training.
- 6,205 hours of Officer Training.
- 5,239 hours of Hazardous Materials Training.
- 9,421 hours of Specialty Training.
- 12,714 hours of Driver Training.



Major Accomplishments

In 2018 the department was once again awarded with the American Heart Association's Mission Lifeline Gold Award, signifying excellence in care for with acute, high-risk and time sensitive disease states, such as ST-Elevated Myocardial Infarction, Non-ST Elevated Myocardial Infarction, Stroke, and out of hospital cardiac arrest. This is the fourth year in a row the department has been recognized for providing quality care to this particular patient population.



2018 saw the Rockford Fire Department receive re-accreditation from the Commission on Accreditation of Ambulance Services (CAAS). The department initially received CAAS Accreditation in 2015, and Rockford Fire is the only ambulance accredited fire department in Illinois, and one of a select few agencies nationwide to hold both Center for Public Safety Excellence and CAAS accreditations simultaneously. CAAS Accreditation provides outside verification of the Rockford Fire Department's commitment to providing quality, innovative and effective EMS care. The Department ordered two new replacement ambulances through Wheeled Coach. Both vehicles are expected to be placed into service in March 2019. Both ambulances have been ordered with the Stryker PowerLoad Loading System, which makes patient handling safer for both the crew and the patient.

We also hosted the 10th Annual Survivors Event where individuals who sustained life threatening medical conditions are reunited with their rescuers.

Statistics

In 2018 the Rockford Fire Department responded to 22,892 medical calls and had 19,691 transports.

- Swedish American Hospital - 9,288 transports.
- Rockford Memorial Hospital - 5,987 transports.
- Saint Anthony Medical Center - 4,415 transports.



Mobile Integrated Healthcare Program

Mobile Integrated Health 2018 Accomplishments

2018 was a busy year for the Rockford Fire Mobile Integrated Health (MIH) Program. The MIH Program, initially established as a partnership between Rockford Fire and Swedish American Hospital expanded to include a partnership with Humana Inc., a large health insurance provider. With an expanded population to serve, an additional MIH Manager was appointed in April. MIH Managers made nearly 500 patient visits in 2018, and served 250 individual patients. The MIH Program's success can be measured by both evaluating the impact on the enrollee's overall health, and the cost savings to the healthcare system.

- MIH Patients had a 50% decrease in ED arrival by ambulance.
- MIH Patients had a 22% decrease in hospital admissions.
- Rockford Fire and Swedish American realized a cost savings of \$3,289.77 per enrolled MIH Patient.

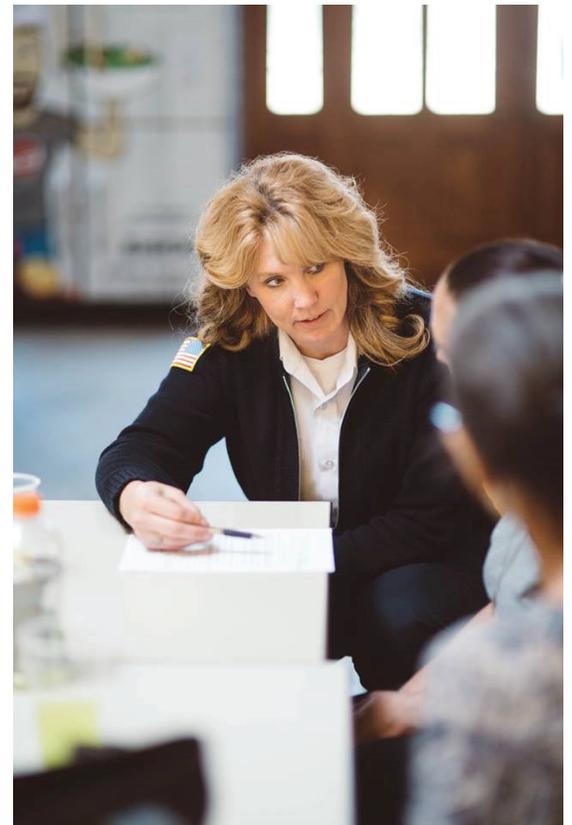
In 2017 Rockford Firefighters responded to 351 opioid overdoses, and Winnebago County saw a record number of opioid overdose deaths. In response to this, in 2018 MIH Managers worked with the Winnebago County Health Department (WCHD) to obtain naloxone kits, and distribute them to at risk populations. Naloxone is an opioid antidote, and the kits provided by WCHD were packaged in a nasal spray device. This allowed laypeople to safely and effectively administer the lifesaving medicine with minimal training.

Overdose reversal, while important, only goes so far in combatting the opioid crisis, with recovery being the end goal. With that in mind, MIH Managers began to develop relationships with substance abuse treatment programs locally, including Rosecrance, Remedies, and Narcotics Anonymous. The layperson naloxone training, coupled with the ability to refer patients to treatment programs became the "Knock and Talk" Program. MIH Managers utilized in house data collection methods to identify patients who had overdosed, and typically within 48 hours an MIH Manager would attempt to locate them in person for a "Knock and Talk" visit.

- MIH Managers made 118 "Knock and Talk" visits.
- MIH Managers trained 22 at risk individuals in layperson naloxone.
- MIH Managers were able to obtain same day treatment for 3 at risk individuals.

Public Education

- Rockford Fire continued to be active in providing CCC training to the public, and additionally, began to offer layperson naloxone training to the general public.
- 95 Adults trained in CCC.
- 2588 Young adults trained in CCC.



2018 Accomplishments

- Assisted in interviewing candidates for the Rockford Fire/RAMM Scholarship.
- Continued collaboration with Rockford Public Schools and Alignment Rockford on career tracks and educational pathways.
- Participated in numerous RPS student capstone projects as advisors and evaluators.
- Conducted Sophomore Site Visits for students to our Fire Training Academy.
- Interacted with over 3500 students from the Rockford area to promote jobs within the Rockford Fire Department.
- Developed and implemented a new process for background investigations on new hires.
- Spoke to over 500 student employees from the Rockford Park District about jobs with the Rockford Fire Department.
- Spoke to over 100 employees of the YMCA Summer Camp about jobs with the Rockford Fire Department.
- Worked with the 911 Division on recruitment and testing for 911 Telecommunicators.
- Researched testing companies for upcoming testing.
- Participated in the Academy Expo.
- Participated in numerous career fairs.



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Fire Prevention Division

2018 Accomplishments

The Fire Prevention Division completed a total of 3,600 code safety and enforcement inspections, investigated 281 structure, vehicle, or other property fires, and conducted education fire and life safety education at events and facilities educating a total of over 35,000 adults and children!



- Installed over 500 smoke alarms in residential homes.
- Reviewed almost 100 sets of architectural plans for fire system approval.
- Worked with the building department on a combined plan review process as well as other programs to proactively manage the building stock.
- Posted approximately 200 structures with Red X signs to indicate structural hazards.
- Designed and constructed a fire burn laboratory at the Academy to help train on fire investigation.
- Completed inspections of all Rockford Public and private schools.
- Investigated 281 fires leading to multiple arrests. Two incidents involved Federal charges.
- Assisted the Illinois EPA with the largest used tire cleanup in Illinois history.
- ATF Accelerant Detection Canine Epi was utilized at 59 incidents, including at fires in Freeport, Chicago, and DeKalb.
- Hosted and attended numerous training events.
- Completed FAA Unmanned Aircraft Systems training and certification.
- Continued support of Illinois Fire Safety Alliance and Camp I Me.
- Hosted summer camps for boys and girls.
- Held the annual 911 Run.
- Awarded scholarships in partnership with RAMM.



Explorer Post #413

The Explorer Post was started to provide Rockford area High School students with a unique opportunity to learn more about the fire service, various careers in public safety, and skills needed for success. Students are provided training in Fire and Emergency Medical Services including First Aid, CPR, Fire Attack, Search and Rescue, Ladders, Hose line suppression, pumping operations, strategy and tactics, professionalism, courage, teamwork, and more. Fire and Emergency Medical Services are fast paced and exciting. Another important aspect is community service.



Explorers participate in the Rockford Fire Department's frequent public education and community risk reduction events. Students have helped with various activities such as teaching fire safety to children and installation of smoke detectors.

The Explorer Post is open to any high school aged student attending a high school (public or private) in Rockford!



911 Division

2018 Accomplishments

- Conducted three (3) Basic Telecommunicator Training Classes for ten (10) new Telecommunicators (TC's), each class consisting of four (4) weeks of classroom training prior to transitioning to shifts and being assigned to individual trainers in the 911 Center. Five TC's successfully achieved full certification at all positions.
- Continued our partnership working with the Northern Illinois Next Generation Alliance (NINGA) to upgrade our phone system in order to provide more accurate location of cell phone calls. This will also afford us the ability to accept text to 911 at a future date.
- Enhanced our training curriculum through the creation and continued development of an extensive training manual to be utilized during our TC's probationary period.
- Standardized the evaluation guidelines utilized within our Division to facilitate a more thorough and consistent process to assist with the ongoing development of both our probationary and veteran TC's.
- Enhanced the technical aspect of our Division through the hiring of personnel with the experience and expertise to oversee and implement the rapidly developing enhancements occurring within the 911 field.
- Participated in an extensive search and evaluation process to select a vendor for our new Computer Aided Dispatch (CAD) system. The contract has been signed and project kick off will begin first quarter of 2019 with full installation and anticipated completion in the first quarter of 2020.
- Performed quarterly checks of our backup Public Safety Answering Point (PSAP) to ensure continuous, uninterrupted service of our call taking and dispatching operations in the event a situation occurs which would warrant a full or partial evacuation of our PSAP.

Training hours for the Division:

Classroom	1,440 hrs
Continuing Education	656 hrs
Outside Training Opportunities	296 hrs
On Shift Training of TC's	3,666 hrs



Statistics for 2018

Rockford Fire Dispatches	29,621
Suburban Fire Dispatches	4,590
Rockford Police Dispatches	168,680
Rockford Park District and Rock Valley College Police Dispatches	3,672
911 Wireless Calls	105,679
911 Wireline Calls	15,926
Non-emergency Calls	105,096

2018 Accomplishments

The International Association of Firefighters (IAFF) Local 413, who represent our firefighters, works collaboratively with our Fire Administration to solve problems and ensure that best levels of service are provided to our citizens. This year, a few of the collaborative efforts that occurred were:

- Fundraising efforts through T-Shirt sales to make a donation to support cancer survivors.
- Conducted an Adopt-A-Family event to provide gifts for deserving families during the Christmas season. Fundraising efforts raised over \$7,500.
- Raised over \$20,000 for United Way.
- Hosted a Guns and Hoses charity ice hockey game raising \$8,500.
- Held a Wheels for Warriors fundraising campaign which raised \$31,000.
- Supported the Honor Guard and their various events.
- Muscular Dystrophy Association Fill the Boot Fundraisers raised over \$32,176.
- Muscular Dystrophy Association Summer Camp.
- Illinois Fire Safety Alliance Summer Camp.
- Various joint committees such as Health and Safety and Physical Fitness.
- Many more!



Fire Suppression

2018 Accomplishments

In 2018 the Rockford Fire Department responded to a total of 716 fire suppression calls. This includes trash/rubbish fires (outside), open burning fires, vehicle fires, and structure fires. This accounts for 2.45% of the total incidents (29,217) in 2018 and is a decrease of 4.79% from the previous year. The incident breakdown by type is as follows:

Trash/rubbish fires (outside) - 128

Vehicle fires - 103

Open burning – 198

Structure fires - 287

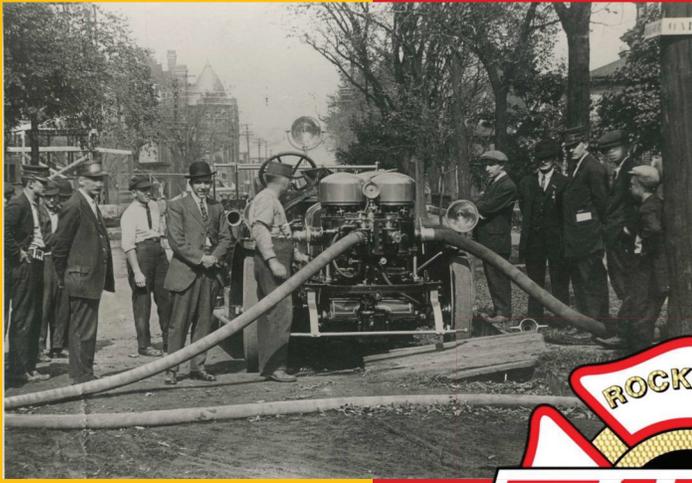
During 2018 the Department graduated two classes of Recruit Firefighters from its Training Academy.

The Department rolled out a new Highrise response and accompanying standard operating procedure. The major overhaul to the existing procedure aligned the Department's incident structure with NIMS and also streamlined the Department's response to these types of incidents.

Additionally, the Department plans to conduct the following training related to procedure or equipment changes in 2019: aerial training, SCBA training, and rapid intervention team training.



Area of Focus	Metric	Goal	Actual
Structure Fires	Fire Dollar Loss/Save Ratio	90%	89.82%
	Fires Contained to Room of Origin	90%	77.00%
Response Times	Fire under Control within 20:00 (Working Structure Fires)	90%	76.92%
Fire Injuries	Fire Civilian Casualties-Death	0	1
	Fire Service Injuries (Lost Time)-Fires	0	3



2018 Retirees

In 2018, the following individuals retired:

Driver/Engineer Timothy Hare	25 Years
Driver/Engineer Carl Scalise III	27 Years
Lieutenant Richard Macias	25 Years
Driver/Engineer John Gasparini	26 Years
Lieutenant Timothy Niedermeier	25 Years
Division Chief Brian Drerup	31 Years
Driver/Engineer Matthew Trojniar	30 Years
Recruiter Jeffrey Kloweit	28 Years
Driver/Engineer Juan Licon	25 Years
Captain Kirt Croutcher	30 Years
Driver/Engineer William Sarna	20 Years
Equipment Specialist Charles Bedard	22 Years
District Chief John Dempsey	25 Years
Captain David Wisniewski	30 Years
Driver/Engineer Michael Riley	25 Years
District Chief Tracy Renfro	25 Years
District Chief Charles Barnes	33 Years

2018 Promotions

Robert Vertiz	03/03/2018	Appointed Division Chief
Kurt Brändli	01/04/2018	Appointed Driver Engineer
Randy James	01/10/2018	Appointed Driver Engineer
Curtis Gazouski	03/02/2018	Appointed Driver Engineer
Andrew Diventi	03/02/2018	Appointed Driver Engineer
James Riedel	03/09/2018	Appointed Driver Engineer
David Wentzel	03/24/2018	Appointed Driver Engineer
Ronald Nunez	04/03/2018	Appointed Driver Engineer
Jason Morse	04/10/2018	Appointed Driver Engineer
Alan Amend	04/23/2018	Appointed Driver Engineer
Justin Brendel	06/02/2018	Appointed Driver Engineer
Jaime Dorsey	11/03/2018	Appointed Driver Engineer
James Eichenberger	11/22/2018	Appointed Driver Engineer
Trent Brass	03/03/2018	Appointed EMS Coordinator
Brian Park	11/27/2018	Appointed EMS Coordinator
Shannon Kopp	04/23/2018	Appointed MIH Manager
Randy James	03/24/2018	Appointed Recruiter
Jeffrey Althoff	01/16/2018	Appointed Training Coordinator
Jimmy Krein	11/03/2018	Appointed Training Coordinator
David Nordenberg	04/04/2018	Promoted Captain
Scott Moeller	06/02/2018	Promoted Captain
Daniel Apgar	11/03/2018	Promoted Captain
Brad Walker	11/03/2018	Promoted Captain
Trent Brass	11/27/2018	Promoted Captain
Matthew Lawrence	11/28/2018	Promoted Captain
Timothy O'Keefe	06/02/2018	Promoted District Chief
Luis Duran	11/27/2018	Promoted District Chief
William Hyde	11/28/2018	Promoted District Chief
Shawn Muszynski	01/01/2018	Promoted Lieutenant
Chad Moe	02/27/2018	Promoted Lieutenant
Nathan Landin	03/02/2018	Promoted Lieutenant
John Hall	04/04/2018	Promoted Lieutenant
Curtis Gazouski	06/02/2018	Promoted Lieutenant
James Riedel	11/03/2018	Promoted Lieutenant
Rebecca Tyo	11/28/2018	Promoted Lieutenant



City of Rockford Fire Department 2018 Summary

Land Area

61.08 sq. miles

Jurisdictional Population

147,051 (2017 estimate)

Fire Stations

11

Personnel

Fire Sworn

271

911 Staff

53

Administrative Personnel

8

Total

332

Budget

2016

\$ 47,716,894

2017

\$ 46,454,162

2018

\$ 48,551,669

Unit Response

Calls for Service

Fire	716
EMS & Search and Rescue	22,892
Hazardous Condition	550
Service/Good Intent Call	3,323
False Alarm & False Call	1,675
Other Type Incident	61
Total	29,217

Civilian Fire Casualties

Year	Deaths	Injuries
2018	1	13
2017	2	8
2016	7	11
2015	2	8
2014	7	7

Structure Fires

Year	Value	Loss	% Saved
2018	\$29,719,819	\$3,026,920	89.82%
2017	\$26,534,940	\$4,547,080	82.86%
2016	\$20,400,821	\$2,884,156	85.86%
2015	\$29,780,550	\$3,152,620	89.41%
2014	\$38,577,170	\$3,354,510	91.30%

Frontline Apparatus

ALS Engines	9	ALS Ambulances	7
ALS Ladders	4	District Chiefs	2
		Special Incident	3

2018 Apparatus Responses

Medic 3	4,755	District 1	846	RE01	2,973	Ladder 1	1,337
Medic 5	3,262	District 2	872	RE02	3,235	Rescue 1	1,754
Medic 6	3,775	C-1	244	RE03	1,728	Ladder 2	1,498
Medic 7	3,160			RE04	2,336	Rescue 2	1,469
Medic 9	3,815			RE06	2,192	Ladder 5	3,115
Medic 10	4,061	DIVE	81	RE07	2,463	Ladder 9	2,831
Medic 11	3,418	HAZMAT	12	RE08	2,073	Reserves	7
Reserves	2	TRT	0	RE10	2,542		
				RE11	3,068		

Total RFD unit responses: 62,680

Total RFD Incidents: 29,217





ROCKFORD

FIRE DEPARTMENT



YEAR END 2017 752
YEAR END 2018 716

FIRE CALLS



YEAR END 2017 22,386
YEAR END 2018 22,892

EMS & SEARCH & RESCUE



YEAR END 2017 28,378
YEAR END 2018 29,217

TOTAL CALLS



GOAL 90%

911 Calls Answered in less than 10 seconds.



GOAL 90%

Percentage of property value saved from structure fire.

