



News Release

July 13, 2020

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Boil Order Issued for a Portion of City

ROCKFORD, III. – A boil order has been issued for the West Hydraulic Pressure Zone (see attached map) after portions of the system experienced a drop in water pressure due to a large diameter water main break. Repairs have been completed, and the system is fully operational. Customers should boil their tap water for one full minute prior to drinking or cooking. Rockford Water is flushing the impacted area and collecting water samples. We anticipate that the boil order will last for 24 hours and will notify customers once boiling is no longer necessary. For questions, please contact the City's Water Quality Section at 779-348-7151.

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